Michael Diekmann, CEO

# Allianz Group: Financial results for the second quarter 2009

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INSURANCE | ASSET MANAGEMENT | BANKING





# Second quarter 2009: Even in times of crisis, Allianz remains a strong partner for its customers...

Total revenues of FUR 22.2 bn



- Operating profit of EUR 1.8 bn
  - P/C: EUR 0.9 bn Recession impact
  - L/H: EUR 1.0 bn Record result
  - FS: EUR 0.1 bn Solid result





Quarterly net income grows by 21% to EUR 1.9 bn

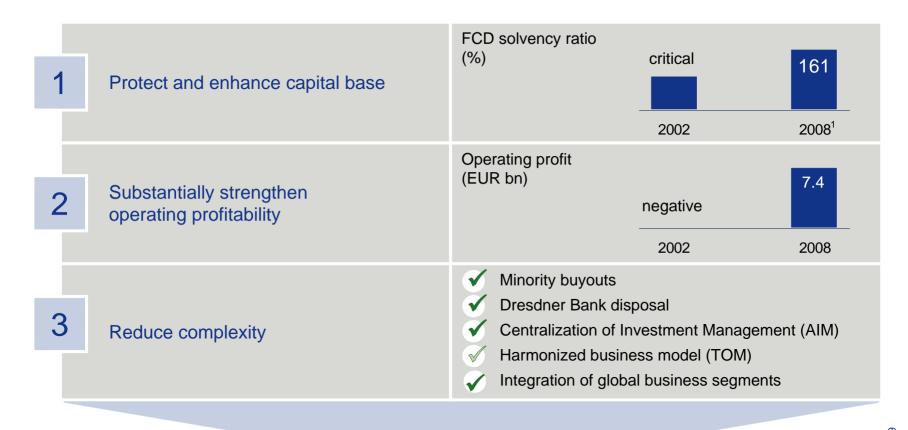


Strong solvency ratio of 159%





# ...enabled by "3+One" which began in 2002/2003



"+One": Increase sustainable competitiveness and shareholder value

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# The global economy is on a bumpy journey...

#### In the journey

- Strategic flexibility and reputation as success factors
- Capital cushions and liquidity are key
- Diversifying revenues as an important operational priority
- Expect higher correlation and volatility
- Credible business stress scenarios required by investors
- Active tail hedging mindset
- Scale will matter more

#### At the destination

- Lower growth
- Scale will matter
- Emphasis on growth markets will continue
- Flexibility and reputation are key



# ...Allianz is well prepared with "3+One Reloaded"

1	Protect and enhance capital base	<ul> <li>Early alignment with Solvency II</li> <li>Prudent risk and capital management</li> </ul>	
2	Substantially strengthen operating profitability	<ul> <li>Strengthening of position in mature and growth markets</li> <li>Continuous cost control</li> <li>Maintaining consistent underwriting discipline</li> </ul>	
3	Reduce complexity	<ul> <li>Further integration of global business lines</li> <li>Harmonized business model</li> </ul>	
+One	Increase sustainable competitiveness and shareholder value	Systematic customer focus	© Allianz SE 2009



### Protect and enhance capital base

#### Solvency II

- Project "Solvency II" set-up already in 2001
- Internal risk capital model implemented since 2004

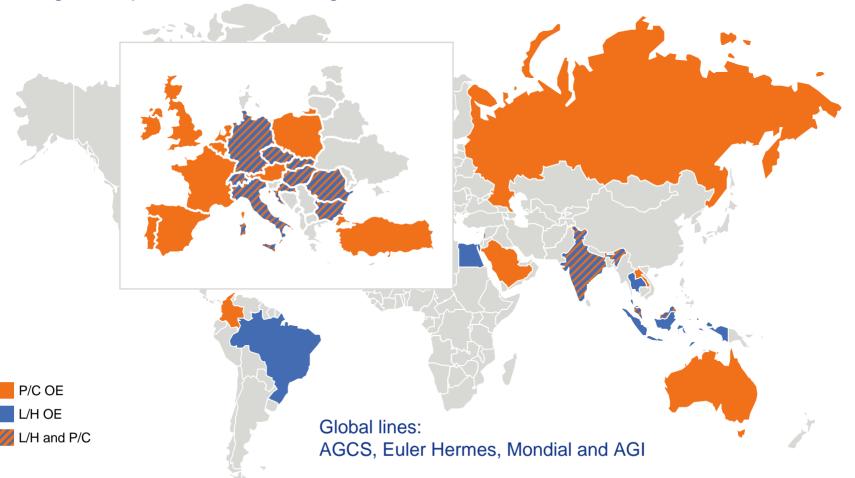
#### Risk management

- Capital strength: Solvency consistently 50% above regulatory minimum requirements
- High quality fixed income portfolio
- Equity gearing continuously reduced
- External shocks with limited influence on capital base



# Strengthening of market position

Among the Top 6 in 44 local and 4 global markets worldwide



Note: L/H and P/C per country counted as separate markets; Brazil - market position for Health



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# Cost control and underwriting discipline

#### First half-year

- Combined ratio impacted by more frequent weather-related claims, recession and singular events
- Decrease in gross contributions, increase in claims and claims costs

#### Second half-year

- Group initiatives (e.g. TOM, Sustainability and new Profit Recovery Program) improve cost ratio
- Focus on underwriting discipline remains (e.g. portfolio adjustment in fleet business, risk adequate pricing in credit insurance), improve claims ratio

Improvement of combined ratio expected for the second half-year



# Further integration of global business segments



Merger of independent insurance subsidiaries to one holding company with branches throughout Europe

- Simplified management structure and regulatory handling
- More efficient capital management



Establishment of the Euler Hermes World Agency

- Central support of multinational clients with their strategy
- Introduction of an integrated and centralized management system for locally-adaptable solutions

**AGCS**Marine Business

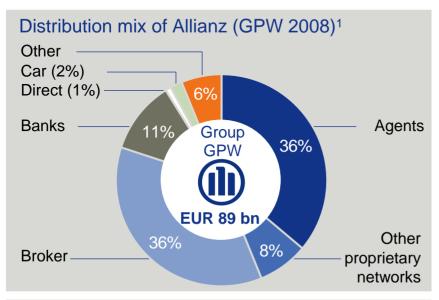
Integration of marine insurance business into AGCS

- Creation of one of the world's largest specialized insurers with GPW of USD 1bn
- Alignment of company structure with industry structure



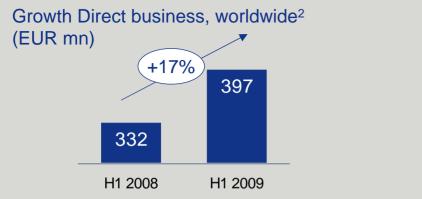


## Stronger coordination of Direct business



#### Strategy Direct business, worldwide

Further expansion with stronger international coordination



# Direct business in Germany with two differentiated solutions:

- Service oriented Internet offer
- Price oriented Internet offer

<sup>1)</sup> Over 2006-2017 period

Preliminary figures





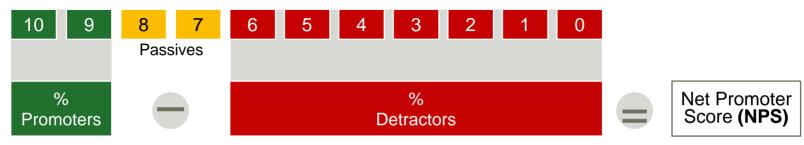
## Improve quality for the customer

Stronger customer focus

- 34 Allianz companies participating in the NPS model (80% of premium income)
- Standardized interviewing of customers since 2006
- 550,000 customers interviewed in 2008 alone
- Tripling of Allianz companies, whose customer loyalty is greater than the peer average (since 2006)

#### NPS: Measurement of customer loyalty

Scale





# Allianz with a stronger balance sheet and sustainable business model

# Management focus in the second half-year

- Improvement of Combined Ratio and productivity
- Protection of financial stability and prudent risk management
- Quality assurance in customer service

#### Rock-solid basics

# Priority is reliability

Proven business model

"Safe haven" for customers and investors in a challenging environment

Well prepared for the "New Normal"

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# Allianz (11)

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