## Group financial results 1Q 2015

Dieter Wemmer
Chief Financial Officer

Analyst conference call May 12, 2015







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  - c) Life/Health
  - d) Asset Management
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#### Business highlights from the first quarter of 2015

Property-Casualty	<ul> <li>France/Digitalization: We started to use drones for claims assessment for commercial customers in February 2015</li> <li>Germany: Wind storms "Niklas/Mike" cause 140,000 claims – Allianz to cover damages of about EUR 150mn</li> <li>Italy: Bancassurance-JV with UniCredit relaunched – over 15,000 motor insurance policies sold in 1Q</li> </ul>
Life/Health	<ul> <li>Germany/Digitalization: 32,000 customers are filing medical claims through "Allianz RechnungsApp"; with more than 11,000 registrations in 1Q, App experienced highest quarterly increase since launch in 2012</li> <li>Italy: Revenue share of unit-linked products without guarantee increases to 70 percent in 1Q (from 52 percent in 1Q 2014), also driven by the new life product "Challenge Plus" generating GPW of EUR 330mn</li> </ul>
Asset Management	<ul> <li>PIMCO again achieves outstanding investment outperformance with 87 percent of third party AuM outperforming their benchmark on a 3-year basis</li> <li>AllianzGI: Quarterly third party net inflows reach new high of EUR 6.2bn; 9<sup>th</sup> consecutive quarter with net inflows</li> </ul>
Investments	<ul> <li>Allianz invests in Colchester Garrison facilities, one of the largest garrisons in the UK</li> </ul>
Transactions	<ul> <li>USA: FFIC commercial insurance sold under Allianz brand beginning 2015; closing of sale of personal insurance business to ACE (April 1)</li> </ul>
Sustainability	<ul> <li>Microinsurance: Surpassed threshold of 50 million customers in 1Q. Annual premiums reach mark of EUR 100mn in FY 2014</li> <li>USA: Allianz Life awarded as a "Fortune 100 Best Companies to Work For" for the 4th consecutive year</li> </ul>
125th Anniversary	<ul> <li>Allianz foundations for environment and culture receive additional capital of EUR 12.5mn in total</li> <li>Allianz awards 125 student scholarships to European School of Management and Technology (ESMT)</li> </ul>



#### Business highlights from the first quarter of 2015



#### Comments

- Italy: Successful bancassurance-JV continues
  - Allianz SpA and Unicredito SpA relaunched 50/50 bancassurance joint venture with a motor insurance product and have enlarged portfolio with general property-casualty insurance and life products.
- Allianz Deutschland goes digital 'Allianz Rechnungs-App' customers can now submit medical bills or prescriptions by sending a photo via smartphone or tablet.
- USA: New setup of P/C business implemented

Sale of Fireman's Fund personal insurance business to ACE closed on April 1, 2015. Gain on sale of EUR ~0.3bn net of further restructuring expenses to be booked in 2Q. Integration of FFIC commercial lines into AGCS commences as planned.

- USA: AZ Life again employer of choice
   Fortune magazine highlights Allianz Life's
   working conditions and focus on career
   development opportunities, making the
   company also the No. 1 place to work for
   in Minnesota.
- Allianz uses 125 year anniversary to give back to society

Public dialogs and events across the world serve as platform to share knowledge on megatrends demographic and climate change.

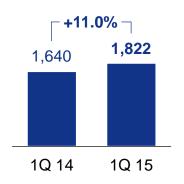


#### Group: good start into the year

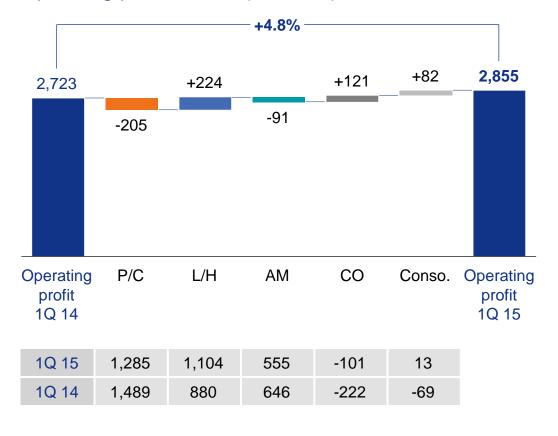
#### Total revenues (EUR bn)



#### Net income<sup>2</sup> (EUR mn)



#### Operating profit drivers (EUR mn)



<sup>1)</sup> Internal growth of 3.7%, adjusted for F/X and consolidation effects

Net income attributable to shareholders



#### Group: good start into the year



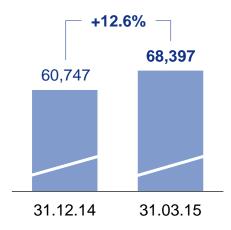
- Strong revenue growth Internal growth of 3.7% driven by both P/C (+3.5%) and L/H (+5.3%). The latter deliberately dampened by product actions to protect profitability.
- P/C decline due to higher NatCat
   Operating profit down 13.7%, driven by higher NatCat and FFIC restructuring expenses.
- L/H supported by favorable market development
   Highest operating result ever, driven by improved investment result, reflecting market appreciation in all asset classes.

- AM in line
   Operating profit down 14.0%, in line with run-rate of target range. Very strong result of AllianzGI.
- Shareholders' net income good start
   Double-digit increase predominantly
   driven by strong operating profit.
- Outlook 2015 confirmed
   Full year outlook of EUR 10.4bn
   plus/minus EUR 400mn confirmed. First quarter 2015 operating profit represents 27% of full-year outlook mid-point.

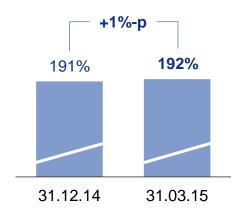


#### Group: SII ratio stable due to management actions

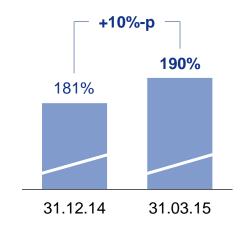
#### Shareholders' equity (EUR mn)



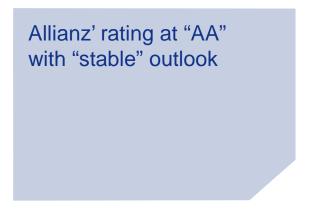
#### Solvency II capitalization<sup>2</sup> (%)



#### Conglomerate solvency<sup>1,2</sup> (%)



S&P capital adequacy



<sup>1)</sup> Includes off-balance sheet reserves. For details, please refer to the "Additional information" section

<sup>2)</sup> Hybrid capital has been adjusted by EUR 0.4bn as of 31.12.14 and 31.03.15 for an upcoming redemption in June 2015, for which a call notice was published in April 2015. Excluding this adjustment, the conglomerate solvency ratio would be 192% and the solvency II capitalization 193% as of 31.03.15



#### Group: SII ratio stable due to management actions



- Shareholders' equity at record high Net income (EUR 1.8bn), positive F/X effects (EUR 1.8bn) and higher net unrealized gains (EUR 4.3bn) by far overcompensate higher actuarial losses for defined benefit pension plans (EUR -0.4bn).
- Conglomerate solvency up
   Ratio driven by higher shareholders' equity excluding unrealized gains on bonds. Recently issued hybrid debt added EUR 1.5bn to available funds.

- Comfortable Solvency II ratio
   Rising capital requirements from lower yields offset by higher available funds and management actions. Negligible impact from higher interest rate volatility.
- Attractive dividend policy
   50% of shareholders' net income has been accrued for dividend.



## P/C: continued strong internal growth of 3.5 percent (EUR mn)

1Q 2015		Revenues	Total growth Δ p.y.	Internal growth Δ p.y.	Price effect	Volume effect
Total P/C segm	ent <sup>1</sup>	17,339	+13.9%	+3.5%	+0.7%	+2.8%
Large OEs	Germany	4,219	+3.2%	+2.6%		
	France	1,530	+6.1%	+1.0%		
	Italy	1,174	+22.2%	-0.3%		
Global lines	AGCS <sup>2</sup>	2,382	+50.0%	+5.5%		
	Allianz Worldwide Partners <sup>1</sup>	1,601	+103.9%	+8.3%		
	Credit Insurance	652	+6.4%	+1.8%		
Selected OEs	United Kingdom	747	+17.1%	+5.1%		
	Australia	686	+19.4%	+9.2%		
	Central and Eastern Europe	569	-20.1%	-14.5%		
	Latin America	517	+29.6%	+26.6%		

<sup>1)</sup> In 4Q 14 the French International Health business was transferred from L/H France to Allianz Worldwide Partners (P/C) effective 1 January 2014

<sup>2)</sup> Effective 1 January 2015 FFIC was integrated into AGCS. Previous period figures were not adjusted. The results from the run-off portfolio included in San Francisco Reinsurance Company Corp., a former subsidiary of FFIC, are reported within Reinsurance PC since 1 January 2015



#### P/C: continued strong internal growth of 3.5 percent



#### Comments

- Revenues excellent growth
   Excellent growth of 13.9% with strong internal growth of 3.5%, despite Russian and FFIC repositioning. Unipol and French Health transfer add 5.3%, F/X 4.7%.
- Germany price and volume positive Good internal growth of 2.6%. Motor retail and commercial main contributors.
- France balanced growth
   Personal and commercial lines with higher premiums following price increases.

   Excellent growth in mid-corp of 4.0%.
- Italy strong performance in weak market

Motor increases 0.5% yoy (w/o Unipol) while non-motor is down 1.7%. Genialloyd grows 13.1% against a shrinking direct market. Unipol contributed EUR 216mn GPW to the top-line.

AGCS – including FFIC business
 GPW include FFIC personal business
 (EUR ~170mn) for this quarter only as well
 as commercial business. Strong internal
 growth volume driven.

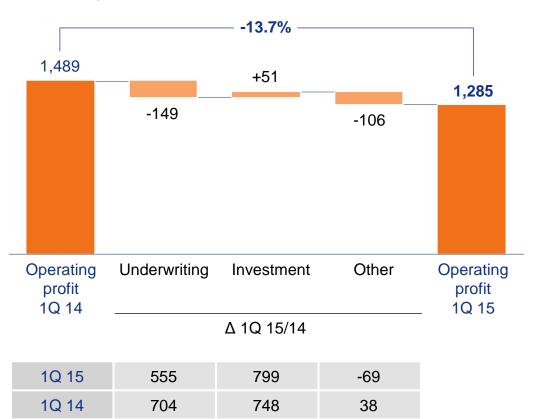
- AWP strong growth continues
   Continued strong diversified growth driven by all lines of business.
- UK continued profitable growth
   Double-digit growth in retail, in particular retail broker motor but also continued strong growth in direct motor, pet and legal protection. Positive price and volume effects.
- Australia growth across all channels
   Growth driven by motor and property
   lines of business. Price and volume
   effects positive.
- CEE Russian restructuring on track Internal growth ex Russia +1.9%.
   Internal growth Russia -48.6% due to downscaling of Russian retail business as planned. Total GPW in Russia EUR 81mn in 1Q.
- Latin America Brazil recovering
   Brazil showing strong recovery with internal growth of +19.9%. Motor and other personal lines drive growth.

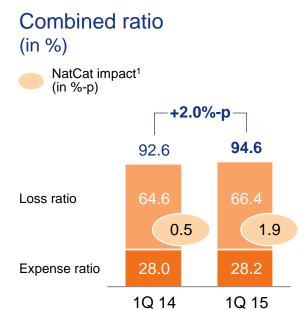
   Internal growth ex Brazil 33.0%.

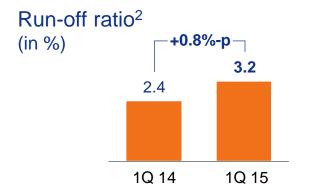


## P/C: operating profit down on higher NatCat and FFIC restructuring expenses

#### Operating profit drivers (EUR mn)







Allianz SE 2015

<sup>1)</sup> NatCat costs (without reinstatement premiums and run-off): EUR 54mn (1Q 14) and EUR 222mn (1Q 15)

Positive run-off, run-off ratio calculated as run-off result in percent of net premiums earned



## P/C: operating profit down on higher NatCat and FFIC restructuring expenses



#### Comments

#### Solid operating profit

Operating result negatively impacted year-on-year by NatCat increase and FFIC restructuring expenses to the tune of EUR 0.1bn. Latter will be more than offset by booking of EUR ~0.3bn gain on sale of FFIC personal insurance business to ACE net of further restructuring expenses in 2Q. Investment income contribution increases due to swing of net harvesting & other. This was driven by higher F/X result net of hedging.

#### Claims environment

NatCat losses of EUR 222mn (1.9%-p) substantially higher than last year (EUR 54mn / 0.5%-p). Total NatCat and weather-related losses essentially in line with expectations. Large claims impact broadly unchanged.

#### Run-off – at healthy level

Run-off above last year's level and above our medium-term expectation of 2-3%. Reserve releases across most OEs.

# AY loss ratio – driven by NatCat AY loss ratio increases 2.6%-p to 69.7%. Higher NatCat is main contributor (+1.4%-p). Attritional LR is up to 67.7% due to business mix changes, higher motor severity in Italy and normalization of exceptionally good MOD frequency and severity in Turkey in 1Q 2014. However, 1Q improved relative to FY 2014 attritional LR of 68.2% and 4Q 2014 level of 69.8%. This reflects the progress

of our turn-around programs in Russia

#### Expense ratio

and Brazil.

Increase largely driven by business mix changes.



#### P/C: good underwriting result as NatCat normalizes

1Q 2015		Operating profit	Δ p.y.	Combined ratio	Δ p.y.	NatCat impact in CR <sup>1</sup>	Δ p.y. <sup>1</sup>
Total P/C segm	ent	1,285	-13.7%	94.6%	+2.0%-p	1.9%-p	+1.4%-p
Large OEs	Germany	218	-34.1%	98.0%	+7.4%-p	7.3%-p	+7.3%-p
	France	116	-9.5%	94.7%	+1.1%-p	0.0%-p	0.0%-p
	Italy	248	+16.5%	83.5%	-0.3%-p	0.0%-p	0.0% <b>-</b> p
Global lines	AGCS <sup>2</sup>	45	-68.4%	99.6%	+7.7%-p	1.9%-p	+1.7%-p
	Allianz Worldwide Partners <sup>3</sup>	34	+61.5%	97.3%	+0.6%-p	0.0%-p	0.0%-p
	Credit Insurance	117	+4.2%	78.4%	+0.6%-p	_	_
Selected OEs	United Kingdom	40	+35.7%	97.7%	-2.0%-p	0.0%-p	-4.9%-p
	Australia	32	-37.2%	103.0%	+3.3%-p	3.6%-p	+3.6%-p
	Central and Eastern Europe	33	n.m. <sup>4</sup>	98.3%	-7.8%-p	0.1%-p	+0.1%-p
	Latin America	6	-85.1%	106.0%	+4.6%-p	0.0%-p	0.0%-p

<sup>1)</sup> Excluding reinstatement premiums and run-off

<sup>2)</sup> Effective 1 January 2015 FFIC was integrated into AGCS. Previous period figures were not adjusted. The results from the run-off portfolio included in San Francisco Reinsurance Company Corp., a former subsidiary of FFIC, are reported within Reinsurance PC since 1 January 2015

In 4Q 14 the French International Health business was transferred from L/H France to Allianz Worldwide Partners (P/C) effective 1 January 2014

<sup>4)</sup> Operating profit increased by EUR 33mn from EUR 0mn in 1Q 14



#### P/C: good underwriting result as NatCat normalizes



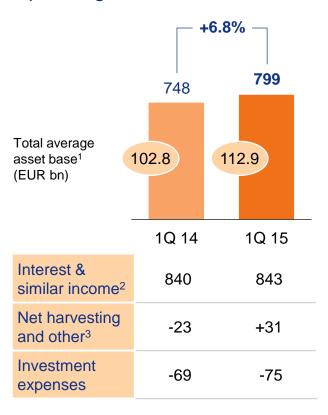
- Germany attritional LR better
   Attritional LR improves further due to price strength and lower attritional frequency.
   CR impacted by NatCat. ER 0.4%-p better given almost constant expenses and higher premiums.
- France good underlying performance
   AY LR better despite higher large claims.
   CR below 95%, despite lower run-off and
   higher ER, impacted by IT projects and
   timing differences.
- Italy strong profit growth CR remains at outstanding level including Unipol transaction, helped by high run-off. AY LR increases due to lower average premium, higher severity and strong growth in direct in motor.
- AGCS integration on track Stand-alone AGCS CR 92.4%. AY LR increases 0.9%-p due to higher large losses.

- Credit insurance
   Modest increase in CR due to higher AY LR and lower run-off ratio. Positive F/X effect increases investment result.
- UK strong CR improvement
   AY LR improves 2.2%-p, driven by lower
   NatCat. Run-off lower, negatively impacting the CY CR by 0.8%-p. ER 0.6%-p better.
- Australia impacted by NatCat
   CR driven by NatCat, attritional LR slightly better. Expense ratio increase driven by higher commissions.
- CEE significant improvement
   Downscaling of Russian retail business leads to significant improvement of CR and OP. OP Russia at EUR -3mn.
- Latin America driven by Brazil OP decline largely driven by Brazil: EUR -8mn OP in Brazil in 1Q 2015 is well below prior year's level of EUR 21mn. However, this quarter is already significantly better than 4Q 2014 operating loss of EUR 149mn. Turn-around program on track.



#### P/C: higher equity allocation supports current income

#### Operating investment result (EUR mn)



#### Current yield (debt securities; in %)



#### Reinvestment yield<sup>4</sup> (debt securities; in %)



#### Duration<sup>5</sup>



- 1) Asset base includes health business France, fair value option and trading
- Net of interest expenses
- Comprises real. gains/losses, impairments (net), fair value option, trading and F/X gains and losses and policyholder participation
- 4) On an annual basis
- For the duration calculation a non-parallel shift in line with Solvency II yield curves is used from 1Q 14 onwards. Data excludes internal pensions residing in the P/C segment



#### P/C: higher equity allocation supports current income

- Operating investment result up Increase in operating investment result is mainly driven by a swing of the net harvesting & other result, due to a higher F/X result net of hedging.
- Interest & similar income stable Higher income on equities offsets lower interest income on debt, which is driven by lower yields and is only partly offset by higher volume. Higher income on equities in line with increased equity exposure.



## L/H: product management results in selective growth (EUR mn)

1Q 2015		Revenues	Total growth Δ p.y.	Internal growth Δp.y.	PVNBP <sup>2</sup>	Δ p.y.
Total L/H segment <sup>1</sup>		18,822	+9.7%	+5.3%	17,545	+23.1%
Large OEs	Germany Life	4,788	-3.8%	-3.8%	4,094	+18.8%
	USA	2,699	+5.6%	-13.3%	2,786	+10.6%
	Italy	3,706	+56.4%	+56.4%	3,399	+74.2%
	France <sup>1</sup>	2,140	-13.5%	-8.1%	2,783	-7.8%
Selected OEs	Asia-Pacific	1,703	+27.2%	+8.7%	1,620	+38.5%
	Switzerland	1,107	+16.4%	+2.1%	814	+26.5%
	Germany Health	814	+0.7%	+0.7%	368	+45.2%
	Benelux <sup>3</sup>	787	-27.4%	-27.4%	425	+8.1%
	Spain	403	+14.3%	+14.3%	466	+49.7%
	Central and Eastern Europe	232	-1.7%	+0.2%	181	-2.3%

<sup>1)</sup> In 4Q 14 the French International Health business was transferred from L/H France to Allianz Worldwide Partners (P/C) effective 1 January 2014

New business figures were restated by the impact of contract boundaries, removal of holding expenses and the replacement of CNHR and CReC by RM after tax to be aligned with MVBS according to Solvency II

<sup>3)</sup> Revenues from investment-oriented products in Luxembourg of EUR 263mn in 1Q 15 (EUR 518mn in 1Q 14) are reinsured by France. For 1Q 15, the PVNBP of Luxembourg business reinsured with France is included in France (EUR 249mn) and not included in Benelux



#### L/H: product management results in selective growth

#### 0

- Italy and F/X drive revenues Italian UL business (EUR +1.4bn) and F/X (EUR +0.9bn) more than offset declining volumes in German Life, France, Benelux and USA. Growth of PVNBP adjusted for F/X at 14.2%.
- Active product management UL w/o guarantee up from 16% to 22% in new business. Strong momentum also for hybrid products, see comment on Germany. More product actions underway to counter dropping yields, i.e. in USA, France, Italy and Asia.
- Flight to quality continues Net flows of EUR 4.3bn remain at strong level, more than 50% is from UL business. Share of broker and bank channels in new business stable at ~55%.

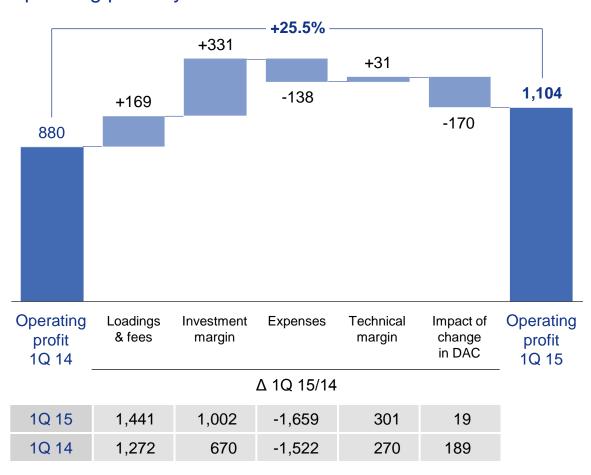
- USA ongoing re-pricing
   Several re-pricing actions ensure strong
   FIA NBM of 2.8%. Drop in FIA revenues
   by 17% (USD) in line with expectations.

   More re-pricing for both FIA and VA in 2Q.
- Germany guarantees reduced New savings business:
  - Share of alternative guarantees at 40%.
  - Single premiums sold with reduced guarantees and bonus dependent on current capital market environment (total credited rate currently 1.05%-1.55%) in the first four years.
- Italy strong share of UL business New business in UL w/o guarantee grows by 98% with solid NBM of 1.8%. Share of UL w/o guarantees in revenues at 70% versus 52% in 1Q 2014. Re-pricing of traditional business underway.

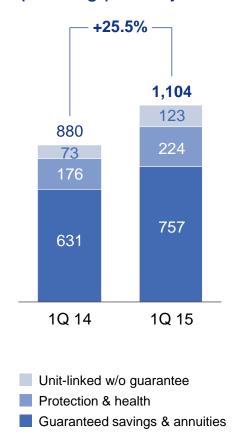


### L/H: operating profit strong at EUR 1.1bn (EUR mn)

#### Operating profit by sources<sup>1,2</sup>



#### Operating profit by line<sup>2</sup>



<sup>1)</sup> For a description of the L/H operating profit sources please refer to the glossary  $\,$ 

<sup>2)</sup> In 4Q 14 the French International Health business was transferred from L/H France to Allianz Worldwide Partners (P/C) effective 1 January 2014. Prior year figures changed in order to reflect the roll out of profit source reporting to Malaysia



#### L/H: operating profit strong at EUR 1.1bn



- Operating profit at record level
   Operating profit up due to better investment margin and higher reserve base. Based on a normalized investment margin operating profit would have been EUR ~200mn lower.
- Loadings and fees up new business mix Shift in new business growth from USA to Germany and Asia plus higher watermark fees in Italy result in higher loadings and fee income.
- Investment margin up Increase of 49.6% due to improvement of investment margin by 7bps and a 11.0% higher average reserve base. Investment margin improved EUR 164mn in Germany (e.g. positive fair value changes) and EUR 154mn in the USA (mainly F/X and FIA higher asset base).

- Expenses in line with production Expense increase in line with higher production and F/X development. Overall improvement of new business acquisition expense ratio by 1.0%-p to 6.6% of PVNBP.
- Technical margin slightly improved Increased margins in Switzerland and German Health.
- Impact of change in DAC driven by USA
   Decrease as a combined result of lower FIA production and lower VA DAC amortization in prior year.
- All lines with improved operating profit UL w/o guarantees shows highest increase (+68.5%) driven by high watermark fees.



## L/H: value of new business affected by low yields (EUR mn)

1Q 2015		VNB <sup>1</sup>	Δ p.y.	NBM <sup>1</sup>	Δp.y.	Operating profit	Δ p.y.
Total L/H segment <sup>2</sup>		269	-25.7%	1.5%	-1.0%-p	1,104	+25.5%
Large OEs	Germany Life	73	-17.1%	1.8%	-0.8%-p	423	+53.8%
	USA	65	-43.0%	2.4%	-2.2%-p	163	-3.5%
	Italy	17	-43.2%	0.5%	-1.0%-p	83	+74.3%
	France <sup>2</sup>	-17	n.m.³	-0.6%	-1.1%-p	135	-6.9%
Selected OEs	Asia-Pacific	53	+59.5%	3.3%	+0.4%-p	60	+18.3%
	Switzerland	16	+3.8%	2.0%	-0.4%-p	17	-16.9%
	Germany Health	9	-10.7%	2.3%	-1.5%-p	53	+123.0%
	Benelux	4	-76.6%	0.8%	-3.0%-p	38	+19.4%
	Spain	14	-2.7%	3.0%	-1.6%-p	46	-3.4%
	Central and Eastern Europe	9	+14.8%	4.9%	+0.7%-p	38	+41.3%

<sup>1)</sup> New business figures were restated by the impact of contract boundaries, removal of holding expenses and the replacement of CNHR and CReC by RM after tax to be aligned with MVBS according to Solvency II

<sup>2)</sup> In 4Q 14 the French International Health business was transferred from L/H France to Allianz Worldwide Partners (P/C) effective 1 January 2014

<sup>3)</sup> VNB decreased by EUR 32mn from EUR 15mn in 1Q 14



#### L/H: value of new business affected by low yields



#### Comments

#### **New Business**

- VNB suffers from low yield environment
   Growth of PVNBP (+23.1%) not sufficient to
   compensate for NBM erosion (-1.0%-p).
   Product actions partially offset impact from
   lower interest rates. Various product initiatives
   underway to stabilize and improve margins.
- Business in Europe/USA mostly affected
   Most OEs across Europe and USA show a
   decline in VNB driven by lower NBM as a
   consequence of lower rates. In France group
   protection weighed on the NBM pricing and
   underwriting review launched.
- Asia-Pac and Turkey defy negative trend VNB in Asia-Pacific (+59.5%) benefits from growing UL business. VNB in Turkey is up (+95.0%) due to strong sales of risk products with higher profitability. NBM Turkey up +0.9%-p to 4.9% with VNB accounting for 5% of total VNB.

#### **Operating profit**

- German Life jump in investment margin Increase entirely driven by investment margin (EUR +164mn) - mainly due to positive fair value changes (i.e. equity derivatives) and harvesting (i.e. equities and bonds).
- Italy high watermark fees
   Strong improvement of loadings and fees
   (EUR +39mn) due to high watermark fees
   against the background of strong equity markets.
- German Health balanced improvement Increase due to investment margin (EUR +16mn) and technical result (EUR +12mn).
- Asia-Pac various countries improve Increase of operating profit in most countries, e.g. Taiwan, China, Thailand.



#### L/H: investment margin driven by market appreciation

	(yields are pro-rate	
Based on Ø book value of assets <sup>1</sup>	1Q 14	1Q 15
Current yield <sup>2</sup>	1.0%	0.9%
Based on Ø aggregate policy reserves		
Current yield <sup>2</sup>	1.2%	1.1%
Net harvesting and other	0.0%	0.7%
Total yield	1.2%	1.8%
- Ø min. guarantee <sup>3</sup>	0.6%	0.6%
Gross investment margin (in %)	0.6%	1.2%
- Profit sharing under IFRS <sup>4</sup>	0.4%	1.0%
Investment margin <sup>5</sup> (in %)	0.2%	0.3%
Investment margin (EUR mn)	670	1,002
Ø book value of assets¹ (EUR bn)	414	494
Ø aggregate policy reserves (EUR bn)	357	397

- 1) Asset base under IFRS which excludes unit-linked, FVO and trading
- 2) Based on interest and similar income (net of interest expenses)
- Based on technical interest
- Includes bonus to policyholders under local statutory accounting and deferred premium refund under IFRS
- Investment margin divided by the average of the current quarter-end and previous quarter-end aggregate policy reserves
- On an annual basis



1Q 15

1Q 14



#### L/H: investment margin driven by market appreciation

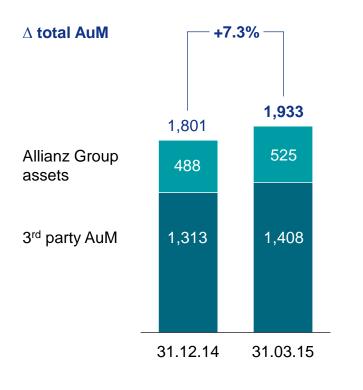
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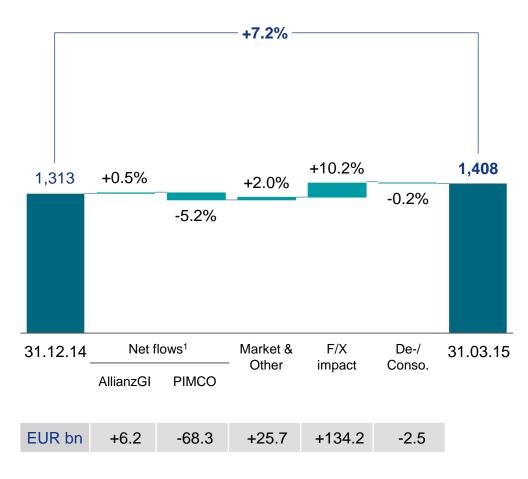
- Current yield and guarantees drop
   Current yield based on aggregate policy
   reserves decreases by 5bps. Negative impact
   largely offset by lower average minimum
   guarantee (-3bps).
- Positive fair value changes Jump in net harvesting & other from 0.02% to 0.68% mainly due to positive fair value changes (i.e. equity derivatives) and harvesting (i.e. equities and bonds).
- Leverage effect from asset base Better investment margin (+7bps to 25bps), leveraged by higher average aggregate policy reserves (+11.0%), leads to improvement of investment margin by 49.6%.
- Good start into the year
   Assuming a normalized level of the investment margin for the remaining quarters the quarterly operating profit would be EUR ~200mn lower.

- PHP driven by harvesting Increased harvesting offset by sharp increase of PHP (EUR +2.6bn). Total PHP 1.7%-p higher than prior year.
- Reserves grow double-digit Average policy reserves increase 11.0% due to strong net inflows and F/X effects. Assets to reserves ratio increases from 1.16% to 1.25%.
- Reinvestment yield under pressure
   1Q 2015 reinvestment yield reflects low yield environment.
- Duration gap substantially reduced Asset duration increased from 8.3 in 4Q 2014 to 9.2. Higher asset duration mainly driven by active duration extension in Germany (+0.7), France (+0.4), Italy (+0.9), and Switzerland (+0.4). Duration gap narrowed from 0.6 in 4Q 2014 to 0.1 with positive implications on required capital.



## AM: 3rd party assets under management up 7 percent (EUR bn)





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#### AM: 3rd party assets under management up 7 percent



#### Comments

- Segment strong increase of 3rd party AuM
   Significant F/X impact, market effects and net inflows at AllianzGI more than compensate for net outflows at PIMCO.
- PIMCO 3rd party AuM up 6% Development due to substantial USD strengthening. Share of non-traditional products further increases to 75% from 73% end of 2014.
- AllianzGI 3rd party AuM at all-time-high Increase by 13% to the highest level since implementation of new structure in 2012, driven by market effects, F/X and highest 3rd party net inflows ever.

 PIMCO – strong investment performance 87% of 3rd party AuM outperformed their benchmarks on a trailing 3-year basis before fees.
 US Total Return Fund Institutional Class Shares: net after fee return of 2.22% in three months period and 3.56% in six months period

ending March 31, 2015, in both periods

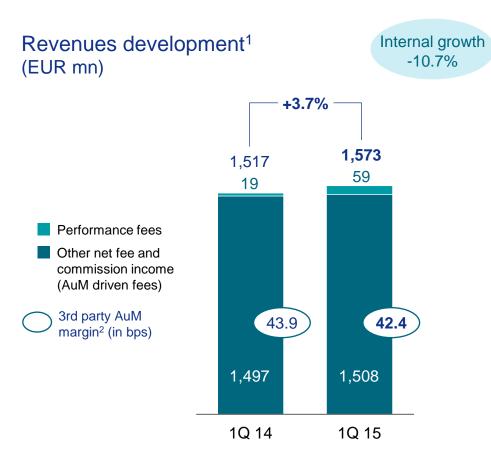
outperforming the benchmark.

- PIMCO net outflows more than halved
   3rd party net outflows for the quarter less than half the volume of 4Q 2014. Monthly outflows continue to decline, trend confirmed in April.
   1Q 2015 inflows predominantly in non-traditional strategies. Outflows mainly in the
- AllianzGI net inflows at record level 9<sup>th</sup> consecutive quarter with 3rd party net inflows, highest quarterly level since implementation of new structure in 2012.

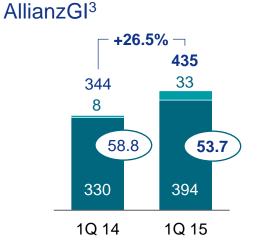
US and from traditional bond products.



#### AM: revenues up, driven by AllianzGI and F/X







<sup>1) &</sup>quot;Other" revenues of EUR 1mn (1Q 14) and EUR 5mn (1Q 15) are not shown in the chart

<sup>2)</sup> Excluding performance fees and other income, 3 months

<sup>) &</sup>quot;Other" AllianzGI revenues of EUR 5mn (1Q 14) and EUR 8mn (1Q 15) are not shown in the chart



#### AM: revenues up, driven by AllianzGI and F/X

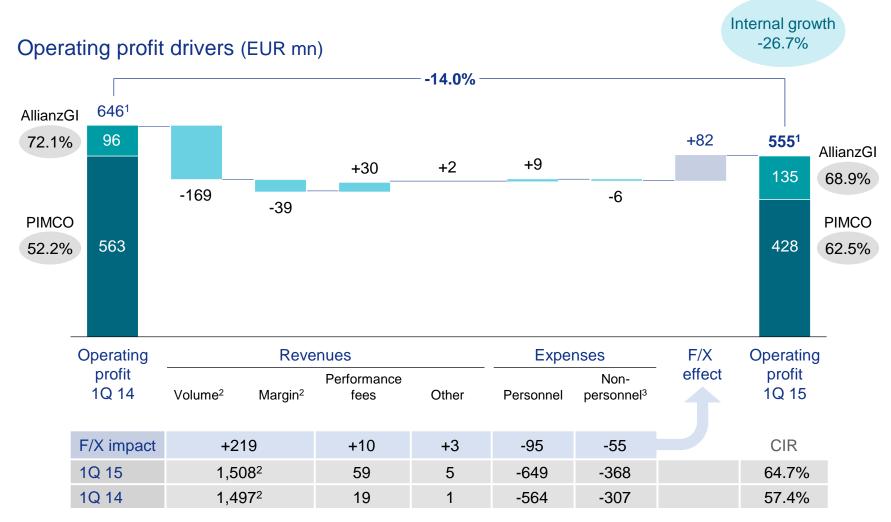


- Strong F/X impact on revenues
   Significantly positive F/X impact due to development of USD from 1.37 USD/EUR in 1Q 2014 to 1.13 USD/EUR in 1Q 2015.
- PIMCO AuM driven revenues decline
   Decline due to lower average 3rd party
   AuM and slightly lower 3rd party AuM
   margin. Decrease mitigated by strong
   USD.
- AllianzGI AuM driven revenues up
   Higher average 3rd party AuM and positive
   F/X more than compensate for lower 3rd party AuM margin.
- PIMCO performance fees double Increase driven by hedge funds.
- AllianzGI performance fees quadruple
   Driven by improved outperformance and higher AuM level.

- PIMCO margin driven by business mix
   Lower share of mutual fund business leads to decrease of 3rd party AuM margin versus 1Q 2014. Adjusted for number of fee days margin stable compared to 4Q 2014.
- AllianzGI 3rd party AuM margin down Decrease versus 1Q 2014 driven by technical effects (e.g. adjustments in reporting of fund of fund and unit-linked products) and structural business changes (e.g. change of fee models). Margin nearly stable compared to 4Q 2014.



#### AM: operating profit in line with expectations





<sup>1)</sup> Including operating loss from other entities of EUR -13mn in 1Q 14 and EUR -8mn in 1Q 15

Calculation based on currency adjusted average Allianz AuM / Allianz AuM driven margins and based on currency adjusted average third party AuM / third party AuM driven margins

<sup>3)</sup> Including restructuring expenses



#### AM: operating profit in line with expectations



- Segment OP in line with target EUR 555mn operating profit in line with runrate of full-year target of EUR 2.2 - 2.8bn. Bulk of performance fees expected in fourth quarter.
- PIMCO operating profit as expected Lower average AuM reduce revenues and OP. Operating expenses up 16% due to USD development. Excluding F/X impact, operating expenses decline by 4% and personnel expenses by 8% – despite the recently introduced deferred cash retention program.
- AllianzGl operating profit very strong
   Highest quarterly result since implementation
   of new structure in January 2012, driven by
   favorable market environment, F/X, high 3rd
   party net inflows and significantly increased
   performance fees.

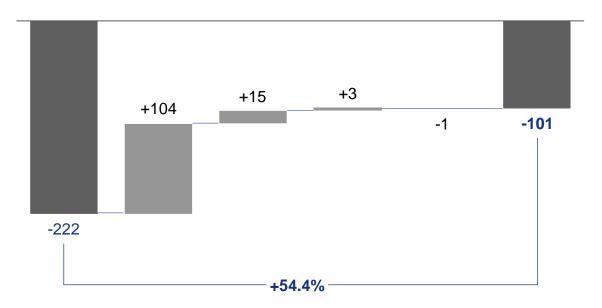
- PIMCO CIR deteriorates
  - PIMCO CIR up 10.3%-p due to the loss of scale (on F/X adjusted basis) following 3rd party net outflows in the past and due to special expenses associated with the leadership changes (e.g. EUR -35mn F/X adjusted deferred cash retention program, higher marketing costs) as well as business-driven special expenses/investments, which were only partly offset by lower profit sharing and lower AuM related expenses.

    CIR FY 2015 is expected to benefit from
- increased level of performance fees in particular in 4Q 2015.
   AllianzGl CIR strongly improved
- Lowest level since implementation of new structure in 2012. CIR improves 3.2%-p versus 1Q 2014 and 2.0%-p versus 4Q 2014.



## CO: operating result significantly improved (EUR mn)

#### Operating loss development and components



Operating result 1Q 14	Holding & Treasury	Banking	Alternative Investments	Consoli- dation	Operating result 1Q 15
		Δ1Q	15/14		
1Q 15	-143	32	10	0	
1Q 14	-248	18	8	0	



#### CO: operating result significantly improved

- Holding & Treasury lower loss Positive impact related to the adapted cost allocation scheme for the pension provisions between the German subsidiaries and Allianz SE more than compensates negative effect from lower discount rates. EUR 0.1bn impact in 2015 anticipated to occur again in 2016 and 2017.
- Banking further improvement Mainly due to better net fee and commission income in Italy.



## Group: shareholders' net income up 11 percent (EUR mn)

	1Q 14	1Q 15	Change
Operating profit	2,723	2,855	+132
Non-operating items	-117	-61	+56
Realized gains/losses	126	318	+192
Impairments (net)	-66	-20	+46
Income from fin. assets and liabilities carried at fair value	-70	-124	-55
Interest expenses from external debt	-205	-212	-8
Fully consolidated private equity inv. (net)	-5	2	+7
Acquisition-related expenses	5	7	+2
Amortization of intangible assets	-20	-28	-8
One-off effects from pension revaluation	117	0	-117
Reclassification of tax benefits	0	-5	-5
Income before taxes	2,607	2,794	+187
Income taxes	-867	-858	+9
Net income	1,740	1,937	+197
Non-controlling interests	100	115	+15
Shareholders' net income	1,640	1,822	+181
Effective tax rate	33%	31%	-3%-p



#### Group: shareholders' net income up 11 percent



- Non-operating items improved
   Positive development driven by higher realized gains/losses and lower impairments.
- Tax rate slightly better than expected Tax rate helped by shift in the regional composition of results.
- Shareholders' net income up Increase of 11.0% driven by both better operating and non-operating result, further supported by lower tax burden.



#### Summary



■ Total revenues at EUR 37.8bn (+11.2%)



- Operating profit of EUR 2,855mn (+4.8%)
- Shareholders' net income of EUR 1,822mn (+11.0%)
- Strong capital and balance sheet

#### Outlook1:

Confirmation of operating profit outlook of

+/- 0.4bn



## **2a**Group financial results 1Q 2015

- 1 Highlights
- **2** Additional information
  - a) Group
  - b) Property-Casualty
  - c) Life/Health
  - d) Asset Management
  - e) Corporate and Other
- **3** Glossary





# Group: key figures<sup>1</sup> (EUR mn)

	1Q 2014	2Q 2014	3Q 2014	4Q 2014	1Q 2015	Delta 1Q 15/14
Total revenues (EUR bn)	34.0	29.5	28.8	30.1	37.8	+3.8
Property-Casualty	15.2	10.8	11.3	11.0	17.3	+2.1
Life / Health	17.2	17.0	15.9	17.4	18.8	+1.7
Asset Management	1.5	1.6	1.6	1.6	1.6	+0.1
Corporate and Other	0.1	0.1	0.1	0.2	0.1	0.0
Consolidation	-0.1	-0.1	-0.1	-0.1	-0.1	0.0
Operating profit	2,723	2,770	2,650	2,258	2,855	+132
Property-Casualty	1,489	1,345	1,422	1,125	1,285	-205
Life / Health	880	985	790	673	1,104	+224
Asset Management	646	676	694	<i>5</i> 88	555	-91
Corporate and Other	-222	-219	-248	-131	-101	+121
Consolidation	-69	-16	-9	3	13	+82
Non-operating items	-117	-37	-331	-1,069	-61	+56
Income before taxes	2,607	2,733	2,319	1,189	2,794	+187
Income taxes	-867	-875	-632	128	-858	+9
Net income	1,740	1,858	1,687	1,318	1,937	+197
Non-controlling interests	100	103	81	98	115	+15
Shareholders' net income	1,640	1,755	1,606	1,220	1,822	+181
Group financial assets <sup>2</sup> (EUR bn)	556.0	572.8	595.8	612.0	662.0	+106.0

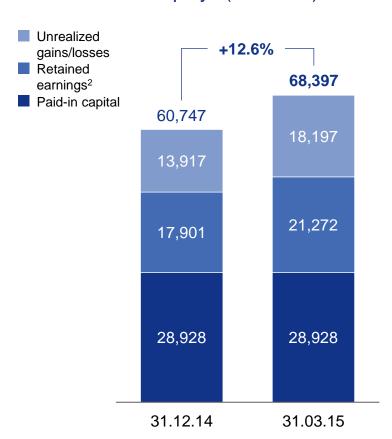
<sup>1)</sup> In 4Q 14 the French International Health business was transferred from L/H France to Allianz Worldwide Partners (P/C) effective 1 January 2014

<sup>2)</sup> Group own assets including financial assets carried at fair value through income, cash and cash pool assets net of liabilities from securities lending, derivatives and liabilities from cash pooling

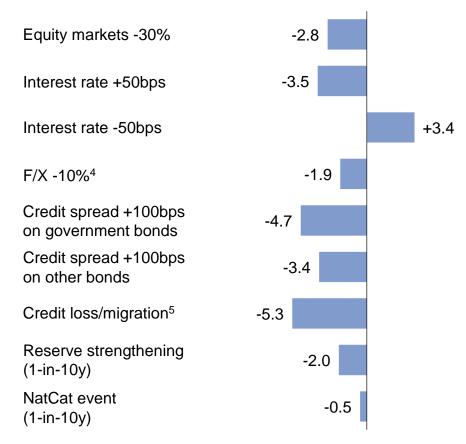


## Group: shareholders' equity and stress tests

#### Shareholders' equity<sup>1</sup> (EUR mn)



#### Estimation of stress impact<sup>3</sup> (EUR bn)



Excluding non-controlling interests (31.12.14: EUR 2,955mn; 31.03.15: EUR 3,103mn)

<sup>2)</sup> Including F/X

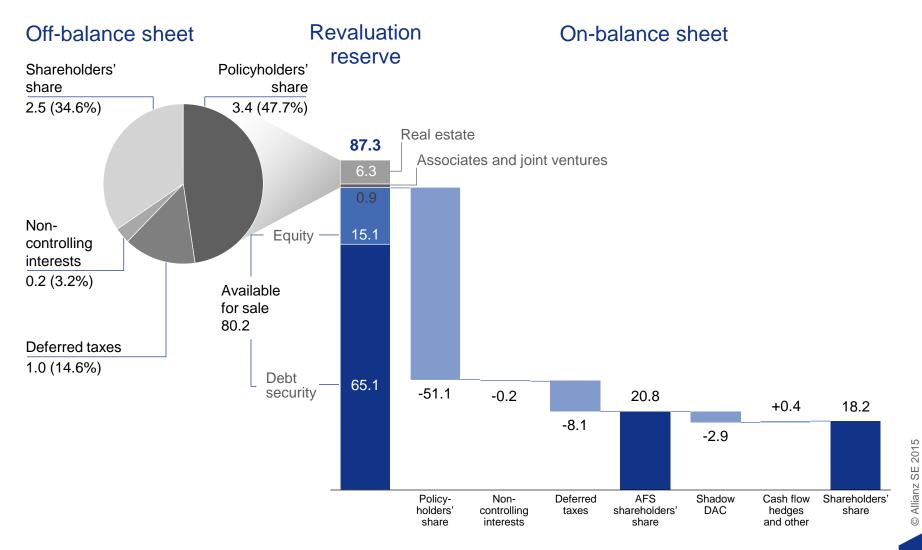
<sup>3)</sup> After non-controlling interests, policyholder participation, tax and shadow DAC

<sup>4)</sup> Weakening all currencies against EUR

Credit loss/migration: scenario based on probabilities of default in 1932, migrations adjusted to mimic recession and assumed recovery rate of 30%



# Group: revaluation reserve (EUR bn)



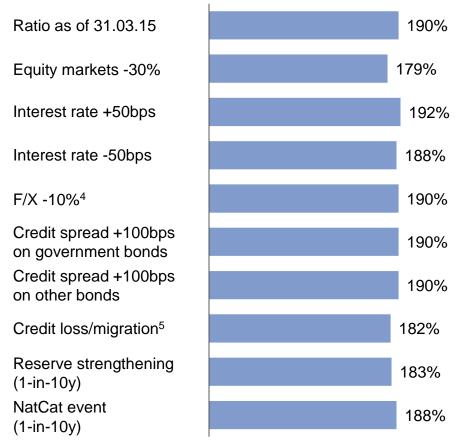
## Group: conglomerate solvency ratio and stress tests

#### Conglomerate solvency<sup>1,2</sup> (EUR bn)



- Hybrid capital has been adjusted by EUR 0.4bn as of 31.12.14 and 31.03.15 for an upcoming redemption in June 2015, for which a call notice was published in April 2015. Excluding this adjustment, the conglomerate solvency ratio would be 182% as of 31.12.14 and 192% as of 31.03.15
- 2) Off-balance sheet reserves are accepted as eligible capital only upon request. Allianz SE has not submitted an application so far. Off-balance sheet reserves amounted to: 31.12.14: EUR 2.3bn and 31.03.15: EUR 2.4bn. The solvency ratio excluding off-balance sheet reserves and adjusted for an upcoming redemption of hybrid capital would be 172% for 31.12.14 and 182% for 31.03.15

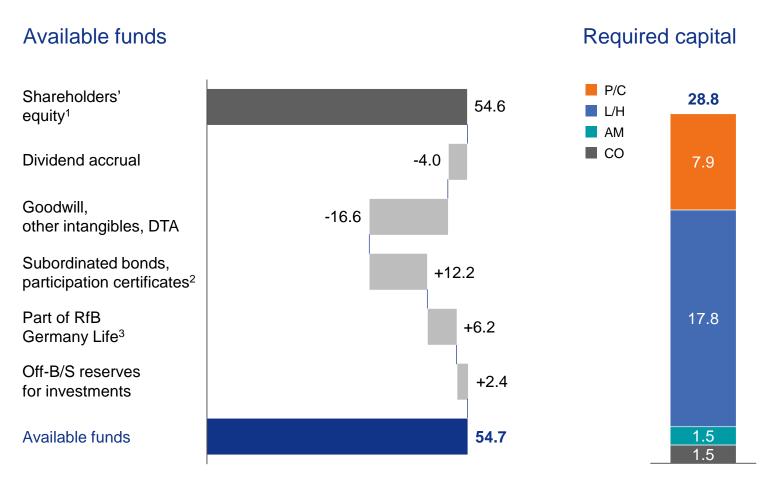
#### Estimation of stress impact<sup>1,2,3</sup>



- 3) After non-controlling interests, policyholder participation, tax and shadow DAC
- 4) Weakening all currencies against EUR
- Corporate credit loss/migration: scenario based on probabilities of default in 1932, migrations adjusted to mimic recession and assumed recovery rate of 30%



# Group: conglomerate solvency details as of 31.03.15 (EUR bn)



<sup>1)</sup> Adjusted for unrealized gains/losses on available-for-sale bonds (negative effect of EUR 13.8bn)

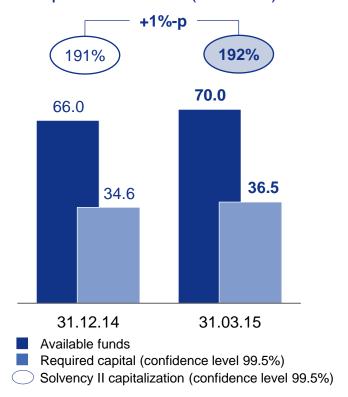
<sup>2)</sup> Hybrid capital has been adjusted by EUR 0.4bn for an upcoming redemption in June 2015, for which a call notice was published in April 2015

Part of the RfB of Germany Life, which counts as FCD available funds



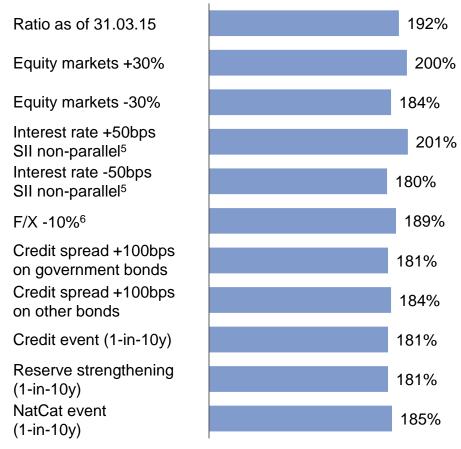
## Group: Solvency II capitalization and stress tests

#### SII capitalization<sup>1,2,3</sup> (EUR bn)



- 1) Including sovereign credit risk based on the domestic light approach. AZ Life included based on third country equivalence with 100% of RBC CAL
- 2) Hybrid capital has been adjusted by EUR 0.4bn as of 31.12.14 and 31.03.15 for an upcoming redemption in June 2015, for which a call notice was published in April 2015. Excluding this adjustment, the solvency II capitalization would be 192% as of 31.12.14 and 193% as of 31.03.15
- 3) Available funds include anchoring in line with EIOPA approach

#### Estimation of stress impact<sup>4</sup>



- Estimated solvency ratio changes in case of stress scenarios (stress applied on both available funds and requirement)
  - 5) IR stresses based on non-parallel shifts of the interest rate curve in line with anchoring based on the EIOPA approach
  - 6) Weakening all currencies against EUR



# Group: asset allocation (EUR bn)

			Property-Casualty Life				set Corporate an gement Other			and Consolidation		Group	
		31.03.14	31.03.15	31.03.14	31.03.15	31.03.14	31.03.15	31.03.14	31.03.15	31.03.14	31.03.15	31.03.14	31.03.15
Investments	Equities 1	5.6	7.1	29.5	37.3	0.0	0.0	1.9	2.9	0.0	0.0	37.1	47.4
	Debt securities	68.4	77.5	284.8	366.0	0.1	0.1	28.1	31.5	0.0	0.0	381.3	475.1
	Cash and cash pool assets <sup>2</sup>	6.8	6.7	8.0	7.1	1.8	1.7	-5.8	-4.0	-1.1	-0.9	9.8	10.7
	Other <sup>3</sup>	7.2	9.9	10.2	10.5	0.0	0.0	0.3	0.3	-5.9	-7.6	11.9	13.1
	Total Investments	88.0	101.2	332.6	421.0	1.9	1.8	24.4	30.8	-7.0	-8.5	440.1	546.3
Loans and advances	Debt securities	16.1	14.8	90.4	92.5	0.1	0.1	17.3	17.8	-7.9	-6.8	116.0	118.4
Investments & loans		104.2	116.0	423.0	513.5	2.1	1.9	41.8	48.6	-14.9	-15.3	556.1	664.7
Financial assets and liabilities designated at fair value <sup>4</sup>		0.1	0.1	3.6	3.6	0.1	0.0	0.1	0.4	0.0	0.0	4.0	4.1
Financial assets and liab	ilities held for trading4	0.3	0.4	-4.0	-6.7	0.0	0.0	-0.4	-0.4	0.0	0.0	-4.0	-6.8
Group financial assets		104.6	116.5	422.7	510.4	2.2	2.0	41.5	48.5	-14.9	-15.3	556.0	662.0
Equities AFS		5.0	6.4	27.5	34.4	0.0	0.0	1.4	2.2	0.0	0.0	33.8	43.0
Equities associated ent.	joint ventures	0.6	0.7	2.1	3.0	0.0	0.0	0.5	0.7	0.0	0.0	3.2	4.4
Equities		5.6	7.1	29.5	37.3	0.0	0.0	1.9	2.9	0.0	0.0	37.1	47.4
Affiliated enterprises		8.9	8.9	0.4	0.2	0.0	0.0	76.5	76.3	-85.9	-85.4	0.0	0.0
Investments & loans incl. affiliated enterprises		113.1	124.9	423.4	513.7	2.1	1.9	118.3	124.9	-100.8	-100.7	556.1	664.7
Real estate held for inves	Real estate held for investment		3.3	7.7	8.3	0.0	0.0	0.3	0.3	0.0	0.0	10.9	11.9
Funds under reins. contr.	Funds under reins. contr. assumed		6.6	2.5	2.2	0.0	0.0	0.0	0.0	-5.9	-7.6	1.0	1.2
Other		7.2	9.9	10.2	10.5	0.0	0.0	0.3	0.3	-5.9	-7.6	11.9	13.1

<sup>1)</sup> Equities incl. associated enterprises / joint ventures, excl. affiliated enterprises

<sup>2)</sup> Net of liabilities from securities lending and including liabilities from cash pooling

<sup>3)</sup> Other incl. real estate held for investment and funds held by others under reinsurance contracts assumed

Net of liabilities



# Group: investment result (EUR mn)

	Property-	-Casualty	Life / I	Health	As Manag	set gement		ate and her	Consol	idation	Gro	oup
	1Q 2014	1Q 2015	1Q 2014	1Q 2015	1Q 2014	1Q 2015	1Q 2014	1Q 2015	1Q 2014	1Q 2015	1Q 2014	1Q 2015
Operating investment result												
Interest and similar income <sup>1</sup>	840	843	4,135	4,399	0	-1	64	63	3	-4	5,041	5,301
Inc. fr. fin. assets and liab. carried at FV <sup>2</sup>	1	-158	-347	-1,652	-1	4	7	-153	3	21	-336	-1,937
Realized gains/losses (net)	26	80	827	2,438	0	0	0	0	-73	1	780	2,519
Impairments of investments (net)	-5	-2	-291	-87	0	0	0	0	0	0	-296	-89
F/X result	13	220	78	2,236	-1	1	-5	163	0	0	86	2,621
Investment expenses	-69	-75	-195	-227	0	0	-15	-18	81	82	-199	-238
Subtotal	807	908	4,207	7,108	-2	4	50	55	15	101	5,077	8,176
Non-operating investment result												
Inc. fr. fin. assets and liab. carried at FV	-59	-18	0	-50	0	0	-6	-40	-4	-17	-70	-124
Realized gains/losses (net)	83	228	26	36	0	0	18	55	0	0	126	318
Impairments of investments (net)	-57	-17	-5	-2	0	0	-3	0	0	0	-66	-20
Subtotal	-33	193	20	-17	0	0	8	15	-4	-17	-9	174
Net investment income	774	1,101	4,226	7,091	-2	4	59	70	11	84	5,068	8,350
Investment return in % of avg. investm. 3	0.8%	1.0%	1.0%	1.4%	n/m	n/m	0.1%	0.2%	n/m	n/m	0.9%	1.3%
Movements in unrealized gains/losses on equities	183	647	133	3,249	0	0	176	156	n/m	n/m	492	4,052
Total investment return in % of avg. inv. 3	0.9%	1.5%	1.1%	2.1%	n/m	n/m	0.6%	0.5%	n/m	n/m	1.0%	1.9%

<sup>1)</sup> Net of interest expenses, excluding interest expenses from external debt

<sup>2)</sup> Contains income from financial assets/liabilities carried at fair value and operating trading result excluding F/X result

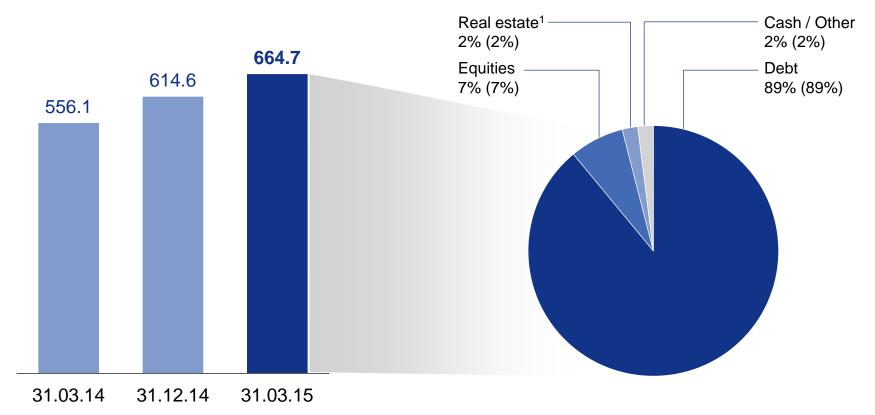
<sup>3)</sup> Investment return calculation is based on total assets



## Group: overview investment portfolio



Asset allocation as of 31.03.15 (31.03.14)



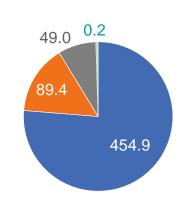


## Group: fixed income portfolio (31.03.15)

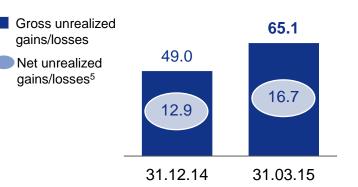
#### Total By rating<sup>3</sup> By type of issuer EUR 593.5bn Government 39% AAA 23% Covered 27% 18% Corporate 33% 18% **BBB** 26% thereof Banking 6% ABS/MBS1 4% Non-investment grade 4% 6% ■ Not rated<sup>4</sup> 2% Other<sup>2</sup>

#### By segment (EUR bn)





#### AFS unrealized gains/losses (EUR bn)

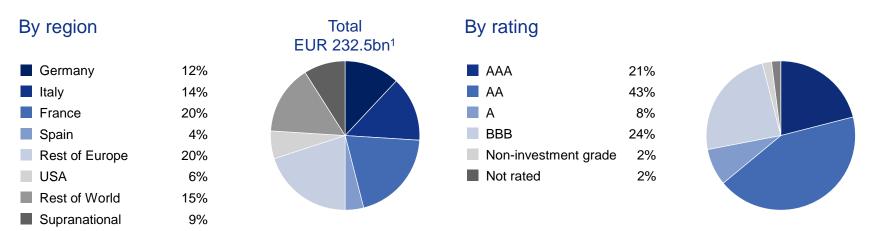


- 1) Including U.S. agency MBS investments (EUR 4.1bn)
- Including seasoned self-originated private retail loans and short-term deposits at banks
- Excluding seasoned self-originated private retail loans

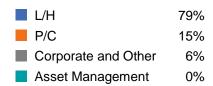
- Mostly mutual funds and short-term investments
- On-balance sheet unrealized gains/ losses after tax, non-controlling interests, policyholders and before shadow DAC

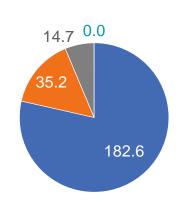


# Group: fixed income portfolio – Government and government related (31.03.15)

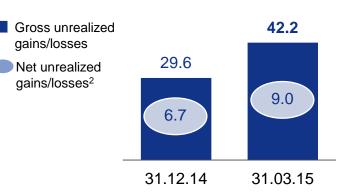


#### By segment (EUR bn)





#### AFS unrealized gains/losses (EUR bn)



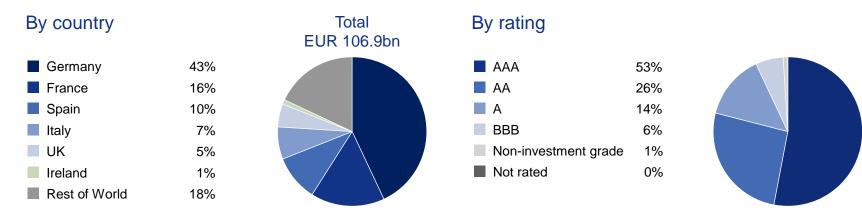
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<sup>1)</sup> Government and government related (excl. U.S. agency MBS)

On-balance sheet unrealized gains/losses after tax, non-controlling interests, policyholders and before shadow DAC

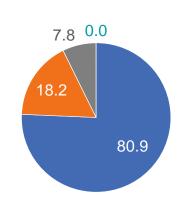


# Group: fixed income portfolio – Covered bonds (31.03.15)

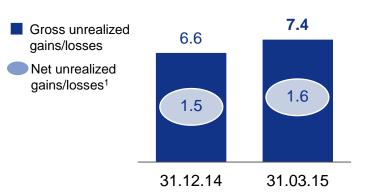


#### By segment (EUR bn)





#### AFS unrealized gains/losses (EUR bn)



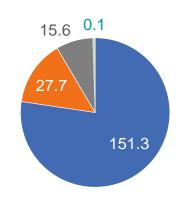


# Group: fixed income portfolio – Corporate (31.03.15)

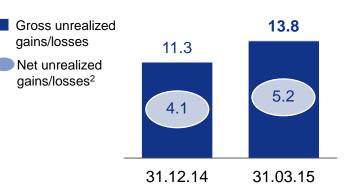
#### By sector Total By rating EUR 194.7bn Banking 18% AAA 2% Other financials 9% 8% AA Consumer 20% 35% Communication 10% **BBB** 44% 7% Energy 9% Non-investment grade Not rated¹ 3% Industrial 8% Utility 11% 17% Other

#### By segment (EUR bn)





#### AFS unrealized gains/losses (EUR bn)



<sup>1)</sup> Including Eurozone loans/bonds (1%)

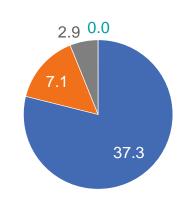


## Group: equity portfolio (31.03.15)

#### Total By region By industry EUR 47.4bn1 Germany 14% Consumer 24% Eurozone ex Germany 22% Banking 8% Europe ex Eurozone 20% Other Financials 13% NAFTA 14% Basic materials 7% 12% Rest of World Utilities 3% Multinational<sup>2</sup> 17% Industrial 6% 5% Energy Funds and Other<sup>3</sup> 35%

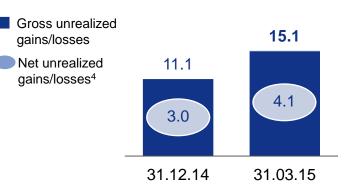
#### By segment (EUR bn)





#### AFS unrealized gains/losses (EUR bn)

gains/losses



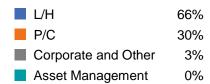
- 1) Incl. non-equity retail funds (EUR 0.1bn), excl. equities designated at fair value through income (EUR 2.0bn)
- 2) Incl. private equity funds (EUR 4.2bn) and mutual stock funds (EUR 3.3bn)
- Diversified investment funds (EUR 3.6bn); private and unlisted equity (EUR 7.2bn)
  - On-balance sheet unrealized gains/losses after tax, non-controlling interests, policyholders and before shadow DAC

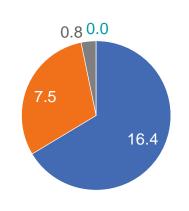


## Group: real estate portfolio<sup>1</sup>

#### By region Total By sectors EUR 24.7bn<sup>2,3</sup> 28% France Office 61% Germany 25% Residential 15% Switzerland 12% Retail 18% Other/mixed 6% Italy 8% USA 6% Poland 2% Rest of Eurozone 10% Rest of World 9%

#### By segment (EUR bn)

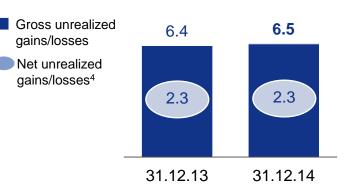




#### Unrealized gains/losses (EUR bn)3

gains/losses

gains/losses4



- 1) Based on market values as of 31.12.14
- 2) Market value of real estate assets including EUR 20.1bn directly held real estate assets (e.g. held for investment, held for own use) and EUR 4.6bn indirectly held real estate assets (e.g. associates and joint ventures, available-for-sale investments)
- Associates and joint ventures as well as available-for-sale indirectly held real estate investments are also part of the equity portfolio and fixed income portfolio
- Unrealized gains/losses after tax, non-controlling interests, policyholders and before shadow DAC, based on external and internal real estate valuations





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# P/C: key figures<sup>1</sup> (EUR mn)

	1Q 2014	2Q 2014	3Q 2014	4Q 2014	1Q 2015	Delta 1Q 15/14
Gross premiums written (EUR bn)	15.2	10.8	11.3	11.0	17.3	+2.1
Operating profit	1,489	1,345	1,422	1,125	1,285	-205
Underwriting result	704	516	650	380	555	-149
Investment result	748	805	770	743	799	+51
Other	38	24	2	2	-69	-106
Non-operating items	-576	85	86	-1	0	+576
Income before taxes	913	1,430	1,509	1,124	1,284	+371
Income taxes	-268	-461	-426	-373	-362	-94
Net income	645	969	1,083	751	922	+277
Non-controlling interests	44	42	31	42	52	+8
Shareholders' net income	601	928	1,051	709	870	+269
Combined ratio (in %)	92.6	94.6	93.5	96.5	94.6	+2.0%-p
Loss ratio	64.6	66.2	65.9	67.1	66.4	+1.8%-p
Expense ratio	28.0	28.4	27.6	29.3	28.2	+0.2%-p
Segment financial assets <sup>2</sup> (EUR bn)	104.6	104.2	106.6	109.2	116.5	+11.9

<sup>1)</sup> In 4Q 14 the French International Health business was transferred from L/H France to Allianz Worldwide Partners (P/C) effective 1 January 2014

<sup>2)</sup> Segment own assets including financial assets carried at fair value through income, cash and cash pool assets net of liabilities from securities lending, derivatives and liabilities from cash pooling

# 1Z SE 2015

## P/C: portfolio split<sup>1</sup>

Combined ratio	< 95%	> 95% <100%	> 100%
Key contributors (3M 2015)	<ul> <li>CR 83.5%. Ongoing excellent performance in a softening market. Declining average motor premium and strong 'Direct' growth lead to modest AY LR increase. Unipol adds EUR 216mn to top-line.</li> <li>France</li> <li>CR 94.7%. Growing profitably both in retail and commercial lines as AY LR improves despite higher large losses.</li> <li>Spain</li> <li>Outgrowing the market at a CR of 91.6% supported by a hardening of rates and higher volumes.</li> </ul>	<ul> <li>CR 97.7%. Strong internal growth of 5.1% and improved ER. AY LR better due to lower NatCat impact.</li> <li>Germany</li> <li>CR 98.0%. Strong growth contribution from both price and volume. CR affected by March storms Niklas/Mike.</li> <li>AGCS<sup>2</sup></li> <li>CR of 99.6% including both retail and commercial FFIC business. Integration of commercial business and restructuring on track. AGCS stand-alone CR at 92.4%.</li> </ul>	<ul> <li>CR 101.0% driven by a deterioration in MOD pricing as well as a higher share of retail health with stronger seasonality.</li> <li>Russia</li> <li>CR of 110.8% is 28.8%-p lower than prior year driven by both, a lower loss and expense ratio. Downscaling of retail business in progress.</li> <li>Brazil</li> <li>CR of 111.7% is better than budgeted as turn-around program in Health progresses faster than planned. Motor portfolio back on growth track.</li> </ul>
Share of GPW	36%	55%	9%
Ø internal growth	2.7%	4.9%	-0.8%

<sup>1)</sup> Analysis based on OEs as reported. Exception LatAm where analysis is based on individual country performance and Reinsurance PC which is based on Group external business only. Excludes consolidation effects

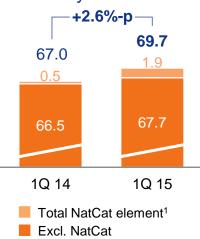
Allianz (II)

<sup>2)</sup> Effective 1 January 2015 FFIC was integrated into AGCS. Previous period figures were not adjusted. The results from the run-off portfolio included in San Francisco Reinsurance Company Corp., a former subsidiary of FFIC, are reported within Reinsurance PC since January 1, 2015

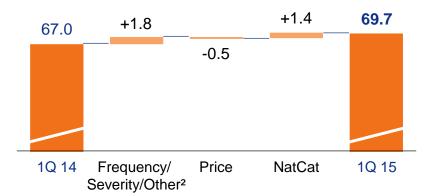


# P/C: loss ratio and run-off (in %)

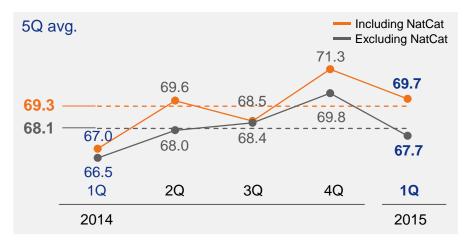
#### Accident year loss ratio



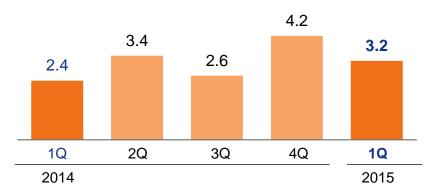
#### Development 1Q 15/14 (in %-p)



#### 5-quarter overview accident year loss ratio



#### Run-off ratio<sup>3</sup> (5Q-average: 3.2%)

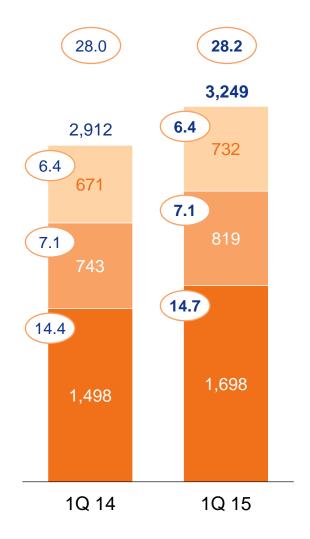


- 1) NatCat costs (without reinstatement premiums): EUR 54mn (1Q 14) and EUR 222mn (1Q 15)
- 2) Including large claims, reinsurance, credit insurance
- Positive values indicate positive run-off; run-off ratio is calculated as run-off result in percent of net premiums earned



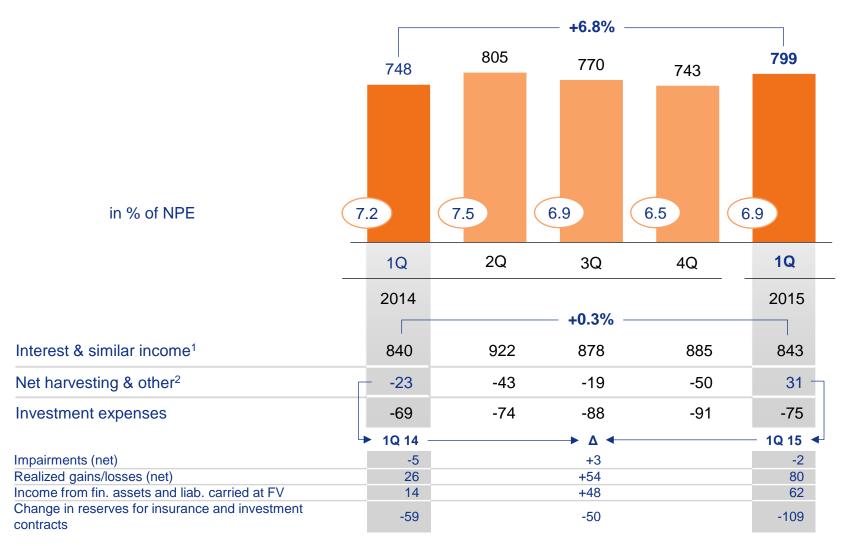
## P/C: expense ratio (EUR mn)







# P/C: operating investment result (EUR mn)

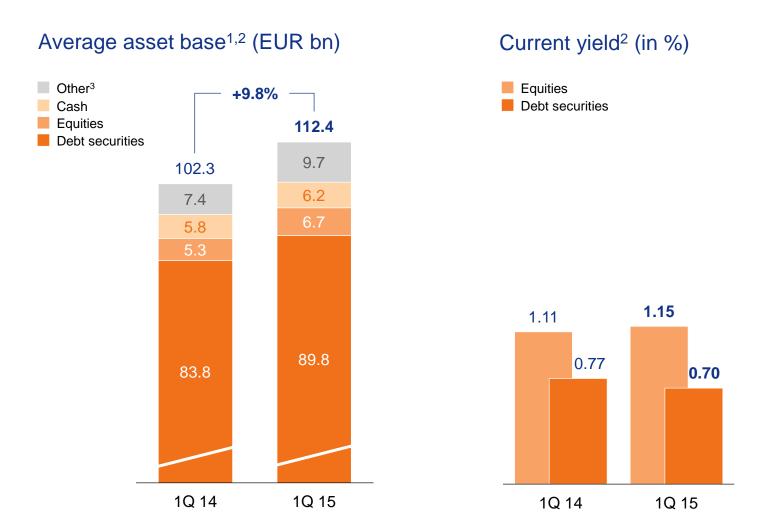


<sup>1)</sup> Net of interest expenses

<sup>2)</sup> Comprises realized gains/losses, impairments (net), fair value option, trading and F/X gains and losses and policyholder participation



## P/C: average asset base and yields



<sup>1)</sup> Average asset base includes health business France and liabilities from cash pooling, excludes fair value option and trading

<sup>2)</sup> In 4Q 14 the French International Health business was transferred from L/H France to Allianz Worldwide Partners (P/C) effective 1 January 2014

<sup>3)</sup> Real estate investments and funds held by others under reinsurance contracts assumed



## P/C: price effects on renewals

#### Pricing overview for selected operating entities<sup>1</sup> (in %)

Selected OEs	Actual rate change on renewals and momentum	Assessment/trends of rate change on renewals
Germany	+1.9%	<ul> <li>Motor: Ongoing hard market expected with stable but flattening rate increases</li> <li>Stable prices and hardening trend in unprofitable segments of commercial lines</li> <li>Ongoing price increases in private lines especially for building insurance and legal protection</li> </ul>
Austria	+1.3%	<ul> <li>Price stabilization in Motor at point of sale, while market situation in Non-Motor weak</li> <li>Consumer price index at low level</li> </ul>
Italy	-2.9%	<ul> <li>Motor still in a soft phase, strong competitiveness and persistent premium decrease</li> <li>Non-motor retail trend driven by indexation and premium adjustments. Market remains soft</li> </ul>
France	+1.4%	<ul> <li>Retail motor pricing trend remains stable</li> <li>But all other lines pricing trends are softer</li> </ul>
Spain	+2.6%	→ Market starting to harden. OE tariffs developing accordingly
UK	+1.8%	<ul> <li>Rates in commercial remain under continued pressure given the strong results being achieved particularly in property lines of business</li> <li>Private motor rates in the market are relatively flat, although we are achieving some rate strength</li> </ul>
Australia	+1.3%	<ul> <li>Soft market with pressure on rates across most commercial lines</li> <li>Downward pressure on rates in retail persisted for 12 months. In 1Q rates appear to be stabilizing</li> <li>Other negative rate effects partly offset by workers' compensation</li> </ul>
Credit Insurance	-2.3%	<ul> <li>Average rates evolution is negative due to the low level of claims frequency and the competitive market environment</li> </ul>
AGCS <sup>2</sup>	+0.1%	<ul> <li>Rate increases in commercial lines (FFIC) and marine, offset by energy, aviation and engineering</li> <li>Generally soft market conditions driven by abundant capacity in large parts of the business</li> <li>Strong competition with competitors that compensate low yield with aggressive underwriting</li> </ul>
<b>3M 2015</b> <sup>3</sup>	+0.8%	

- 1) Estimates based on 3M 2015 survey as communicated by our operating entities; coverage of P/C segment 71%
- AGCS excluding ART; incl. FFIC
- 3) Total actual rate change on YTD renewals also including Ireland



# **2c**Group financial results 1Q 2015

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- **2** Additional information
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# L/H: key figures<sup>1</sup> (EUR mn)

	1Q	2Q	3Q	4Q	1Q	Delta
	2014	2014	2014	2014	2015	1Q 15/14
Statutory premiums (EUR bn)	17.2	17.0	15.9	17.4	18.8	+1.7
Operating profit	880	985	790	673	1,104	+224
Non-operating items	4	54	-15	-55	-39	-43
Income before taxes	884	1,039	776	617	1,065	+181
Income taxes	-255	-308	-245	-188	-326	-71
Net income	629	731	530	429	739	+110
Non-controlling interests	31	32	24	35	40	+10
Shareholders' net income	598	699	507	394	699	+100
Margin on reserves (in bps)	73	79	61	50	77	+5
Segment financial assets <sup>2</sup> (EUR bn)	422.7	438.5	456.4	470.8	510.4	+87.8
Unit-linked investments (EUR bn)	82.9	86.9	90.8	94.6	106.2	+23.3
Operating asset base <sup>3</sup> (EUR bn)	509.6	529.8	551.8	571.0	622.7	+113.1
Loadings & fees	1,272	1,287	1,320	1,407	1,441	+169
Investment margin	670	922	701	680	1,002	+331
Expenses	-1,522	-1,657	-1,586	-1,757	-1,659	-138
Technical margin	270	269	318	346	301	+31
Operating profit before change in DAC	690	822	752	675	1,084	+394

<sup>1)</sup> In 4Q 14 the French International Health business was transferred from L/H France to Allianz Worldwide Partners (P/C) effective 1 January 2014. Prior year figures changed in order to reflect the roll out of profit source reporting to Malaysia

<sup>2)</sup> Segment own assets (incl. financial assets carried at fair value through income).
Including cash and cash pool assets net of liabilities from securities lending, derivatives and liabilities from cash pooling

<sup>3)</sup> Grossed up for insurance liabilities which are netted within the trading book (market value liability option). Including cash and cash pool assets net of liabilities from securities lending and derivatives



## L/H: operating profit details<sup>1</sup> (EUR mn)

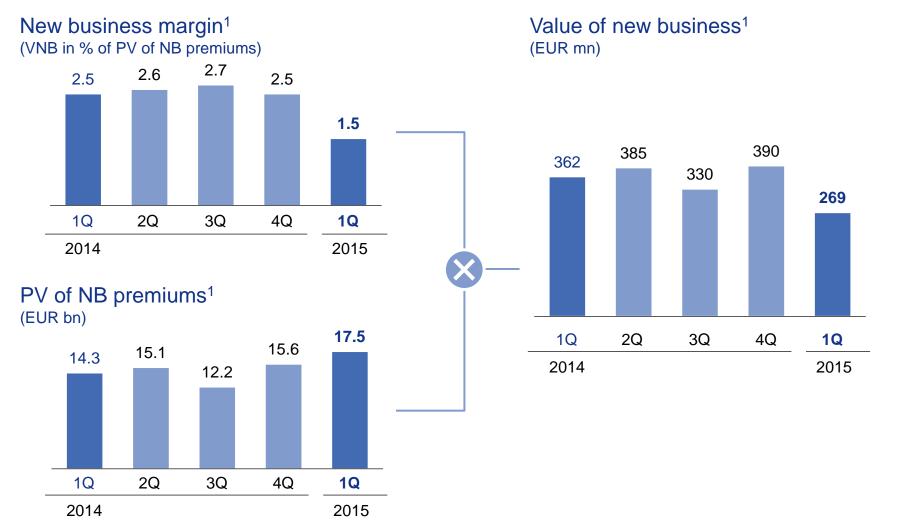
		L/H segment <sup>2</sup>			anteed annuities		ection ealth	Unit-l w/o gua	
	1Q 2014	1Q 2015	Delta 1Q 15/14	1Q 2014	1Q 2015	1Q 2014	1Q 2015	1Q 2014	1Q 2015
Loadings & fees	1,272	1,441	+169	744	811	372	411	155	219
Loadings from premiums	858	951	+93	446	490	353	386	60	75
as % of statutory premiums	5.0%	5.1%	+0.1%-p	3.5%	3.9%	15.0%	15.2%	2.9%	2.1%
Loadings from reserves	266	284	+18	237	243	19	25	10	16
as % of avg. reserves <sup>3,4</sup>	0.06%	0.06%	0.00% <b>-</b> p	0.06%	0.06%	0.06%	0.07%	0.03%	0.04%
Unit-linked management fees	148	206	+58	62	78	0	0	85	128
as % of avg. unit-linked reserves <sup>4,5</sup>	0.14%	0.17%	+0.03%-p	0.12%	0.13%	N/A	N/A	0.18%	0.25%
Investment margin	670	1,002	+331	636	915	26	70	9	17
Investment margin net of PHP	670	1,002	+331	636	915	26	70	9	17
as % of avg. aggregate policy reserves <sup>4</sup>	0.19%	0.25%	+0.07%-p	0.20%	0.25%	0.08%	0.19%	3.36%	5.85%
Expenses	-1,522	-1,659	-138	-1,019	-1,060	-383	-422	-119	-177
Acquisition expenses and commissions	-1,151	-1,249	-98	-771	-797	-293	-316	-88	-136
as % of PVNBP	-7.6%	-6.6%	+1.0%-p	-7.4%	-6.7%	-12.9%	-11.5%	-3.7%	-3.2%
Admin and other expenses	-370	-410	-40	-248	-263	-90	-105	-32	-42
as % of avg. reserves <sup>3,4</sup>	-0.08%	-0.08%	0.00%-p	-0.07%	-0.06%	-0.27%	-0.29%	-0.11%	-0.11%
Technical margin	270	301	+31	110	117	138	156	22	28
Operating profit before change in DAC	690	1,084	+394	471	782	153	216	67	86
Impact of change in DAC <sup>6</sup>	189	19	-170	160	-25	23	8	6	36
Capitalization of DAC	446	457	+11	340	296	77	100	29	61
Amortization, unlocking and true-up of DAC	-257	-438	-181	-180	-321	-54	-92	-23	-25
Operating profit	880	1,104	+224	631	757	176	224	73	123
Statutory premiums	17,163	18,822	+1,659	12,772	12,695	2,352	2,536	2,040	3,591
Avg. unit-linked reserves	81,967	100,363	+18,396	52,060	61,791	0	0	29,908	38,572
Avg. aggregate policy reserves	357,344	396,505	+39,161	323,849	360,059	33,237	36,159	258	288
Avg. reserves <sup>3</sup>	439,312	496,869	+57,557	375,909	421,850	33,237	36,159	30,166	38,860
PVNBP <sup>7</sup>	15,100	18,974	+3,874	10,480	11,981	2,277	2,745	2,344	4,248

- Prior year figures changed in order to reflect the roll out of profit source reporting to Malaysia. In 4Q 14 the French International Health business was transferred from L/H France to Allianz Worldwide Partners (P/C) effective 1 January 2014
- Profit sources are based on in scope OEs with a coverage of 97.8% revenues.
   Operating profit from OEs that are not in scope is included in "Investment margin"
- 3) Aggregate policy reserves + unit-linked reserves

- 4) Yields are pro-rata
- 5) Calculation based on only unit-linked fees on unit-linked reserves
- 6) Impact of change in DAC includes effects of change in DAC, URR and VOBA and is the net impact of deferral and amortization of acquisition costs and front-end loadings on operating profit
- 7) PVNBP is before non-controlling interests



## L/H: key new business metrics



After non-controlling interests, including internal reinsurance. All values using F/X rates as of valuation date. New business figures were restated by the impact of contract boundaries, removal of holding expenses and the replacement of CNHR and CReC by RM after tax to be aligned with MVBS according to Solvency II

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## L/H: new business profitability by region (1/2)<sup>1,2</sup> (EUR mn)

	Value of new business		New business margin (in %)			Present value of new business premium			Recurring premium		Single premium		Internal rate of return <sup>3</sup> (in %)		back d (yrs) <sup>3</sup>
	1Q 2014	1Q 2015	1Q 2014	1Q 2015	1Q 2014	1Q 2015	Delta 1Q 15/14 <sup>4</sup>	1Q 2014	1Q 2015	1Q 2014	1Q 2015	1Q 2014	1Q 2015	1Q 2014	1Q 2015
German speaking countries	114	98	2.6%	1.8%	4,393	5,347	+18.8%	164	219	2,204	2,103	18.1%	14.6%	5.2	6.6
Germany Life⁵	88	73	2.6%	1.8%	3,447	4,094	+18.8%	114	158	1,994	1,880	18.4%	14.7%	5.1	6.7
Western & Southern Europe	67	18	1.2%	0.3%	5,544	6,917	+39.1%	276	1,766	3,382	3,908	11.0%	7.6%	6.9	7.4
France	15	-17	0.5%	-0.6%	3,018	2,783	-3.1%	128	1,449	1,501	1,182	9.4%	3.6%	8.3	12.4
Italy	30	17	1.5%	0.5%	1,951	3,399	+84.9%	97	212	1,485	2,312	14.0%	12.6%	5.1	5.8
Iberia & Latin America	20	19	4.8%	3.1%	423	603	+65.0%	20	53	244	303	13.1%	16.0%	6.6	5.7
Growth markets	42	63	3.0%	3.5%	1,377	1,830	+10.8%	183	385	664	871	15.3%	15.0%	5.3	5.3
Asia-Pacific	33	53	2.8%	3.3%	1,170	1,620	+12.8%	138	177	610	825	14.5%	14.6%	5.6	5.6
CEE	8	9	4.2%	4.9%	185	181	-4.1%	38	199	53	46	21.3%	21.3%	3.6	2.3
USA	115	65	4.6%	2.4%	2,519	2,786	-13.8%	13	39	2,416	2,641	13.9%	12.0%	5.4	7.1
Total	362	269	2.5%	1.5%	14,256	17,545	+19.2%	656	2,490	8,910	9,826	12.9%	11.3%	6.2	6.5

After non-controlling interests, including internal reinsurance. All values using F/X rates as of valuation date.
 New business figures were restated by the impact of contract boundaries, removal of holding expenses and the replacement of CNHR and CReC by RM after tax to be aligned with MVBS according to Solvency II

<sup>2)</sup> In 4Q 14 the French International Health business was transferred from L/H France to Allianz Worldwide Partners (P/C) effective 1 January 2014

<sup>3)</sup> Both IRR and payback period are real world metrics, using an expected over-return on certain assets and capturing risks in the discount rate

<sup>4)</sup> Internal growth (adjusted for F/X and consolidation effects)

<sup>5)</sup> Single premium for Germany Life does not include Parkdepot business (1Q 14: EUR 542mn, 1Q 15: EUR 397mn)



## L/H: new business profitability by region $(2/2)^{1,2,3}$

## Value of new business (EUR mn)

	1Q 2014	2Q 2014	3Q 2014	4Q 2014	1Q 2015
German speaking countries	114	89	86	142	98
Germany Life	88	74	74	128	73
Western & Southern Europe	67	87	64	78	18
France	15	15	16	9	-17
Italy	30	53	30	50	17
Iberia & Latin America	20	17	13	16	19
Growth markets	42	47	56	56	63
Asia-Pacific	33	37	47	46	53
CEE	8	8	8	8	9
USA	115	142	108	93	65
Total	362	385	330	390	269

## New business margin (in %)

1Q 2014	2Q 2014	3Q 2014	4Q 2014	1Q 2015
2.6	2.5	2.5	2.5	1.8
2.6	2.4	2.4	2.5	1.8
1.2	1.4	1.7	1.7	0.3
0.5	1.0	1.2	0.6	-0.6
1.5	1.3	1.5	2.0	0.5
4.8	4.0	4.7	3.1	3.1
3.0	3.3	3.4	3.7	3.5
2.8	3.2	3.2	3.5	3.3
4.2	3.9	5.0	4.8	4.9
4.6	4.3	3.6	3.0	2.4
2.5	2.6	2.7	2.5	1.5

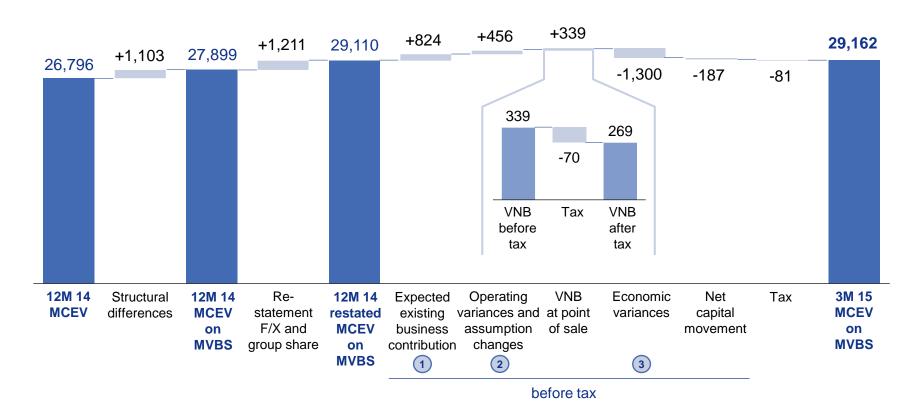
After non-controlling interests, including internal reinsurance. All values using F/X rates as of valuation date. New business figures were restated by the impact of contract boundaries, removal of holding expenses and the replacement of CNHR and CReC by RM after tax to be aligned with MVBS according to Solvency II

<sup>2)</sup> In 4Q 14 the French International Health business was transferred from L/H France to Allianz Worldwide Partners (P/C) effective 1 January 2014

Based on beginning of quarter economic assumptions. For the USA we use point of sale assumptions



# L/H: MCEV on MVBS (EUR mn)



MCEV on MVBS represents shareholders' equity in the L/H segment on a SII basis



# L/H: MCEV on MVBS development highlights (EUR mn, after non-controlling interests)

1	+824	=	+470 +354	Projected release from risk free profits and expected over-return earned in the year Projected unwinding of inforce at the risk free rate and release of options and guarantees
2	+456	=	-386 -55 +615 +329	Experience variance mostly from AZ Life due to FIA business Assumption updates mainly from France Other operating variance due model true-up in France and Italy due to changes in crediting strategy Other non-operating variance from Germany Life



(EUR mn) Estimates based on sensitivities	German speaking countries <sup>1</sup>	Western & Southern Europe <sup>2,3</sup>	Iberia & Latin America	Growth markets	USA	Total <sup>4</sup>
Economic variances	-710	-549	-19	-132	61	-1,300
Driven by changes in interest rate	-2,028	1,141	-19	-329	70	-1,305
Driven by changes in equity value	489	-1,514	0	359	1	-667
Driven by changes in volatilities	717	-233	0	-47	-10	447

<sup>1)</sup> Includes EUR -1,426mn effect of interest rate on AZ Leben

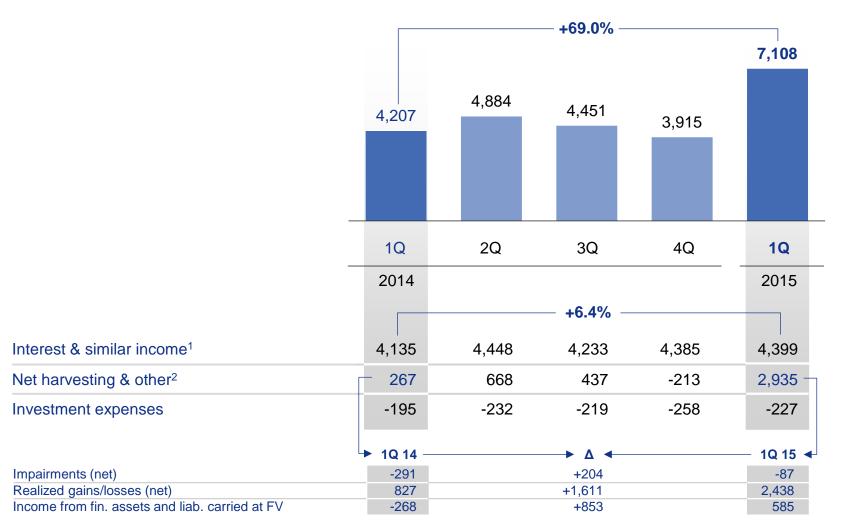
<sup>2)</sup> Includes EUR 185mn effect of reduced spread on Italian government bonds in changes in interest rate

<sup>3)</sup> Includes EUR -1,585mn effect of equity movement on AZ France

<sup>4)</sup> Including internal reinsurance



# L/H: operating investment result (EUR mn)

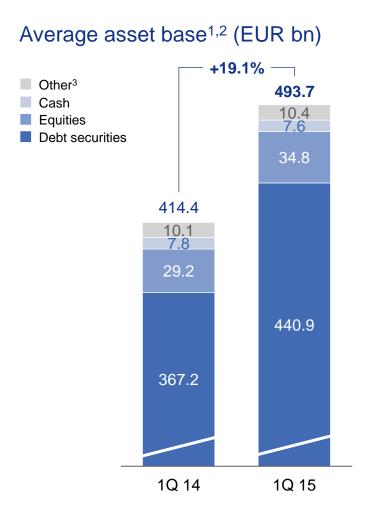


<sup>1)</sup> Net of interest expenses

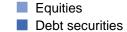
<sup>2)</sup> Comprises realized gains/losses, impairments (net), fair value option, trading and F/X gains and losses

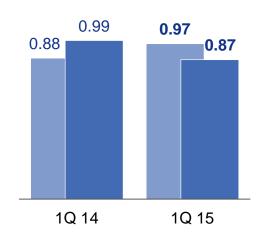


## L/H: average asset base and yields









<sup>1)</sup> Average asset base includes liabilities from cash pooling, excludes fair value option, trading, unit-linked assets

<sup>2)</sup> In 4Q 14 the French International Health business was transferred from L/H France to Allianz Worldwide Partners (P/C) effective 1 January 2014

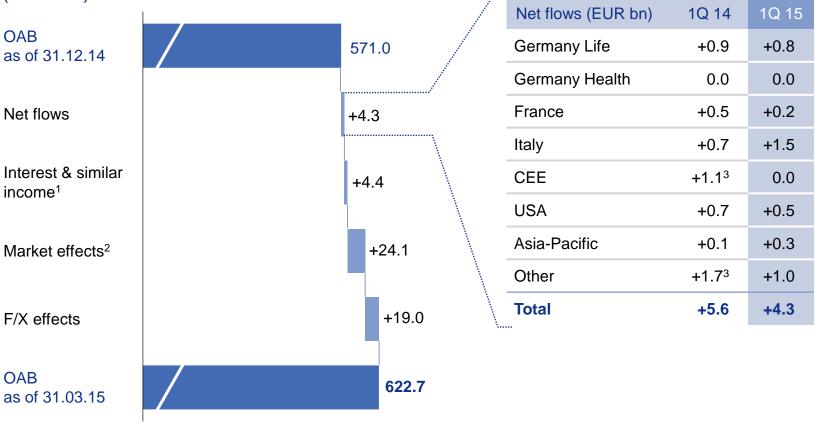
<sup>)</sup> Real estate investments and funds held by others under reinsurance contracts assumed





## L/H: operating asset base

Operating asset base (EUR bn)



<sup>1)</sup> Net of interest expenses

<sup>2)</sup> Includes changes in other assets and liabilities of EUR +2.1bn

<sup>3)</sup> Figures contain first time inclusion of certain entities transferred from Asset Management segment (total effect for 1Q 14: EUR +1.9bn)





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# AM: AAM key figures (1/2) (EUR mn)

	1Q	2Q	3Q 2014	4Q 2014	1Q	Delta 1Q 15/14
Operating revenues	2014 <b>1,517</b>	2014 1,607	1,618	1,646	2015 1, <b>573</b>	+56
Performance fees	19	67	40	149	59	+40
Operating profit	646	676	694	588	555	-91
Non-operating items	-14	-3	2	0	-27	-13
Income before taxes	631	673	696	588	528	-103
Income taxes	-225	-254	-258	-230	-199	+26
Net income	406	419	438	358	329	-77
Non-controlling interests	22	23	22	19	17	-5
Shareholders' net income	385	396	415	340	312	-72
Cost-income ratio (in %)	57.4	57.9	57.1	64.3	64.7	+7.3%-p
3rd party AuM (EUR bn)	1,342	1,373	1,411	1,313	1,408	+66
Allianz AuM (EUR bn)	423	441	461	488	525	+102
Total AuM (EUR bn)	1,765	1,814	1,872	1,801	1,933	+168
3rd party net flows <sup>1</sup> (EUR bn)	-19.8	-17.2	-47.4	-141.3	-62.1	-42.4
Net flows in 3rd party AuM eop (in %)	-1.5	-1.3	-3.5	-10.0	-4.7	-3.2%-p



### AM: AAM key figures (2/2) (EUR mn)

	1Q 2014	2Q 2014	3Q 2014	4Q 2014	1Q 2015	Delta 1Q 15/14
PIMCO						
Operating profit	563	597	594	488	428	-135
Performance fees	11	46	25	122	26	+15
Cost-income ratio (in %)	52.2	51.8	52.4	61.2	62.5	+10.3%-p
3rd party AuM (EUR bn)	1,116	1,135	1,162	1,053	1,114	-2
3rd party net flows <sup>1</sup> (EUR bn)	-21.7	-20.4	-49.2	-144.8	-68.3	-46.6
3-yr. outperformance (in %)	88	89	93	88	87	-1%-p
AllianzGl						

#### AllianzGI

Operating profit	96	89	110	113	135	+39
Performance fees	8	20	15	27	33	+25
Cost-income ratio (in %)	72.1	76.1	70.8	70.9	68.9	-3.2%-p
3rd party AuM (EUR bn)	226	238	248	260	294	+68
3rd party net flows <sup>1</sup> (EUR bn)	2.0	3.2	1.8	3.5	6.2	+4.2
3-yr. outperformance (in %)	53	51	58	55	58	+5%-p



### AM: splits of 3rd party AuM<sup>1</sup> (EUR bn)

	AA	AAM		ICO	AllianzGl		
	31.03.14	31.03.15	31.03.14	31.03.15	31.03.14	31.03.15	
Regions <sup>2</sup>							
America	839	837	772	748	67	89	
Europe	372	423	233	241	139	182	
Asia-Pacific	131	148	111	126	20	22	
Investment vehicles <sup>3</sup>							
Mutual funds	827	833	660	615	167	218	
Separate accounts	516	575	456	499	60	76	
Asset classes <sup>4</sup>							
Fixed income	1,164	1,031	1,116	972	48	59	
Equity	178	156	0	21	178	134	
Multi-Assets	N/A	154	N/A	61	N/A	92	
Other	N/A	67	N/A	59	N/A	8	

<sup>1)</sup> Comprises 3rd party AuM managed by AAM

<sup>2)</sup> Based on the origination of the assets by the asset management company

<sup>3)</sup> Effective 2015, the split of AuM into clients has been replaced by a split into investment vehicles. Mutual funds pool the money of several individual investors into one account. At separate accounts, the money of a single investor is directly managed in a separate dedicated account

<sup>4)</sup> Effective 2015, the split of AuM into asset classes has been enhanced with two additional asset classes for a more granular breakdown. Multi-Assets is a combination of several different asset classes. Other comprises money market instruments with short maturity as well as alternative investments. Therefore, 2015 and 2014 figures are not comparable



# **2e**Group financial results 1Q 2015

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### CO: key figures (EUR mn)

	1Q 2014	2Q 2014	3Q 2014	4Q 2014	1Q 2015	Delta 1Q 15/14
Total revenues (Banking)	139	132	135	151	140	+1
Operating profit	-222	-219	-248	-131	-101	+121
Holding & Treasury	-248	-245	-267	-157	-143	+104
Banking	18	17	11	21	32	+15
Alternative Investments	8	8	8	6	10	+3
Consolidation	0	0	0	0	0	-1
Non-operating items	472	-177	-211	-276	27	-445
Holding & Treasury	484	-177	-194	-271	23	-461
Banking	-1	4	3	5	6	+7
Alternative Investments	-11	-5	-19	-11	-2	+9
Consolidation	0	0	0	0	0	+1
Income before taxes	249	-397	-458	-407	-74	-324
Income taxes	-118	148	147	179	25	+143
Net income	131	-249	-311	-228	-49	-180
Non-controlling interests	4	6	3	2	6	+2
Shareholders' net income	127	-255	-315	-231	-55	-182
Cost-income ratio Banking (in %)	80.7	75.8	86.6	76.8	71.7	-9.0%-p
RWA <sup>1</sup> Banking (EUR bn)	8.9	8.9	9.0	8.9	8.9	0.0



# Group financial results 1Q 2015

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### Glossary (1)

**MAA** Allianz Asset Management, mainly the holding company of PIMCO and AllianzGI

**ABS** Asset-backed securities: Structured bonds or notes collateralized by a pool of assets such as loans, bonds or mortgages. As characteristics of the collaterals vary considerably (with regard to asset class,

quality, maturity, etc.), so do asset-backed securities.

Available-for-sale: Securities which have been acquired neither for sale in the near term nor to be held **AFS** 

to maturity. Available-for-sale investments are shown at fair value on the balance sheet.

**AGCS** Allianz Global Corporate & Specialty

AllianzGI Allianz Global Investors

Asset Management – AM segment AM

> Assets under management are assets or securities portfolios, valued at current market value, for which Allianz Asset Management companies provide discretionary investment management decisions and have the portfolio management responsibility. They are managed on behalf of third parties as well as on behalf of the Allianz Group.

Net flows: Net flows represent the sum of new client assets, additional contributions from existing clients including dividend reinvestment, withdrawals of assets from, and termination of, client accounts and distributions to investors.

Market and other: Market impact represents current income earned on, and changes in fair value of, securities held in client accounts as well as dividends from net investment income and from net realized capital gains to investors of open ended mutual funds and of closed end funds.

Multi-assets: A combination of several asset classes (e.g. bonds, stocks, cash and real property) used as an investment. Multi-assets class investments increase the diversification of an overall portfolio by distributing investments throughout several asset classes.

Other: Composed of other asset classes than equity, fixed income and multi-assets, e.g. money markets, commodities, real estate investment trusts, infrastructure investments, private equity investments, hedge funds.

AuM splits by asset classes

**AuM** 





### Glossary (2)

AuM splits by investment vehicle

**Mutual funds:** Investment vehicles (in the US, investment companies, subject to the US code; in Germany, vehicles subject to the "Standard-Anlagerichtlinien des Fonds" Investmentgesetz) where the money of several individual investors is pooled into one account to be managed by the asset manager, e.g. open-end funds, closed-end funds.

**Separate accounts:** Investment vehicles where the money of a single investor is directly managed by the asset manager in a separate dedicated account (e.g. public or private institutions, high net worth individuals, corporates)

**Bps** 

Basis point = 0.01%

CEE

Central and Eastern Europe

**CNHR** 

Cost of residual non-hedgeable risk: The allowance made in the MCEV for non-hedgeable risks. This allowance should include the impact of non-hedgeable non-financial risks and non-hedgeable financial risks.

CO

Corporate and Other

**Combined ratio (CR)** 

Represents the total of acquisition and administrative expenses (net), excluding one-off effect from pension revaluation, and claims and insurance benefits incurred (net) divided by premiums earned (net).

Cost-income ratio (CIR)

Operating expenses divided by operating revenues

**Covered bonds** 

Debt securities covered by a pool of mortgage loans or by public-sector loans with investors having a preferential claim in case of a default

**CReC** 

Frictional cost of required capital: The allowance made in the MCEV for the frictional costs of required capital. Frictional costs should reflect the taxation and investment costs on the assets backing required capital. Further, frictional costs may be due to any sharing of investment income on required capital with policyholders.

**Current yield** 

Represents interest and similar income divided by average asset base at book value (excluding income from financial assets and liabilities carried at fair value); current yield on debt securities adjusted for interest expenses; yield on debt securities including cash components.

DAC

Deferred acquisition costs: Expenses of an insurance company which are incurred in connection with the acquisition of new insurance policies or the renewal of existing policies. These typically include commissions paid and the costs of processing proposals.



### Glossary (3)

EIOPA European Insurance and Occupational Pensions Authority

Expense ratio (ER) Acquisition and administrative expenses (net) divided by premiums earned (net)

**F/X** Foreign exchange

**Fair value** (FV) The price that would be received to sell an asset or paid to transfer a liability in an orderly transaction

between market participants at the measurement date.

FCD Financial conglomerates directive: European regulation for the supervision of financial conglomerates and

financial groups involved in cross-sectoral business operations.

Financial assets carried at fair value through income

Financial assets carried at fair value through income include financial assets held for trading and financial assets designated at fair value through income.

Financial liabilities carried at fair value through income

Financial liabilities carried at fair value through income include financial liabilities held for trading and

financial liabilities designated at fair value through income.

FVO Fair value option: Financial assets and liabilities designated at fair value through income are measured at fair value with changes in fair value recorded in the consolidated income statement. The recognized net

gains and losses include dividends and interest of the financial instruments. A financial instrument may only be designated at inception as held at fair value through income and cannot be subsequently

changed.

Goodwill Difference between the cost of acquisition and the fair value of the net assets acquired

**Government bonds** Government bonds include government and government agency bonds.

Gross/Net In insurance terminology the terms "gross" and "net" mean before and after consideration of reinsurance

ceded, respectively. In investment terminology the term "net" is used where the relevant expenses

(e.g. depreciations and losses on the disposal of assets) have already been deducted.

Harvesting rate (Realized gains and losses (net) + impairments on investments (net))/ average investments and loans at

book value (excluding income from financial assets/ liabilities carried at fair value)

IFRS International Financial Reporting Standards: Since 2002, the designation of IFRS applies to the overall

framework of all standards approved by the International Accounting Standards Board. Standards already

approved before will continue to be cited as International Accounting Standards (IAS).





### Glossary (4)

Internal growth

Enhances the understanding of our total revenue performance by excluding the effects of foreign currency translation as well as of acquisitions and disposals

**IRR** 

Internal rate of return: The discount rate which gives a zero value of new business under real-world projections after allowing for any acquisition expense overrun or underrun

L/H

Life and health insurance

L/H lines of business

**Guaranteed savings & annuities:** Guaranteed savings and annuities are life insurance obligations that always relate to the length of human life. Life obligations may be related to guarantees offering life and/or death coverage of the insured in the form of single or multiple payments to a beneficiary.

**Protection & health:** Protection and health insurance covers different risks which are linked to events affecting the physical or mental integrity of a person.

**Unit-linked without guarantee:** Conventional unit-linked products are those where all of the benefits provided by a contract are directly linked to the value of assets contained in an internal or external fund held by the insurance undertakings. Performance is linked to a separate account and the investment risk is borne by the policyholder rather than the insurer.

L/H operating profit sources

The objective of the Life/Health operating profit sources analysis is to explain movements in IFRS results by analyzing underlying drivers of performance on a L/H segment consolidated basis.

**Loadings & fees:** Includes premium and reserve based fees, unit-linked management fees and policyholder participation on expenses

**Investment margin:** Is defined as IFRS investment income net of expenses less interest credited to IFRS reserves less policyholder participation

Expenses: Includes commissions, acquisition expenses and administration expenses

**Technical margin:** Comprises risk result (risk premiums less benefits in excess of reserves less policyholder participation), lapse result (surrender charges and commission claw-backs) and reinsurance result

**Impact of change in DAC:** Includes effects of change in DAC, URR and VOBA and is the net impact of deferral and amortization of acquisition costs and front-end loadings on operating profit

**Latin America** 

South America and Mexico

Loss frequency

Number of accident year claims reported divided by number of risks in-force



### Glossary (5)

Loss ratio (LR)

Claims and insurance benefits incurred (net) divided by premiums earned (net). Loss ratio calendar year (c.y.) includes the results of the prior year reserve development in contrast to the loss ratio accident year

(a.y.).

Loss severity Average claim size (accident year gross claims reported divided by number of claims reported)

MBS Mortgage-backed securities: Securities backed by mortgage loans

MCEV Market consistent embedded value is a measure of the consolidated value of shareholders' interests in

the covered business. It is defined as:

Net asset value (NAV)

Present value of future profits (PVFP)

Time value of options and guarantees (O&G)

Cost of residual non-hedgeable risk (CNHR)

- Frictional cost of required capital (CReC)

MCEV on MVBS Represents market consistent embedded value using a market value balance sheet approach based on

Solvency II definitions

**MoR**Margin on reserves: Represents annualized operating profit (loss) divided by the average of (a) current

quarter-end and prior quarter-end net reserves and (b) current quarter-end and prior year-end net reserves, where net reserves equal reserves for loss and loss adjustment expenses, reserves for insurance and investment contracts and financial liabilities for unit-linked contracts less reinsurance

assets

NatCat Accumulation of claims that are all related to the same natural or weather/atmospheric event during

a certain period of time and where AZ Group's estimated gross loss exceeds EUR 20mn if one country is affected (respectively EUR 50mn if more than one country is affected); or if event is of international

media interest.

NAV Net asset value: Capital not backing local statutory liabilities, valued at market value

**NBM**New business margin: Value of new business divided by present value of new business premiums

**Non-controlling interests**Those parts of the equity of affiliates which are not owned by companies of the Allianz Group.

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### Glossary (6)

NPE Net premiums earned

OAB Operating asset base: Represents all operating investment assets within the L/H segment. This

includes investments & loans, financial assets and liabilities carried at fair value as well as unit-linked

investments. Market value liability option is excluded.

**OE** Operating entity

Operating profit (OP) Earnings from ordinary activities before income taxes and non-controlling interests in earnings, excluding,

as applicable for each respective segment, all or some of the following items: Income from financial assets and liabilities carried at fair value (net), realized gains/ losses (net), impairments on investments (net), interest expenses from external debt, amortization of intangible assets, acquisition-related expenses and income from fully consolidated private equity investments (net) as this represents income from

industrial holdings outside the scope of operating business

**P/C** Property and casualty insurance

**Payback period** Payback period is the period from the point of sale of new business to the first point in time when the

undiscounted sum of distributable earnings, under real world assumptions, is positive.

PIMCO Pacific Investment Management Company Group

Premiums written/ earned Pre

(IFRS)

**PVFP** 

Premiums written represent all premium revenues in the year under review. Premiums earned represent that part of the premiums written used to provide insurance coverage in that year. In the case of life insurance products where the policyholder carries the investment risk (e.g. variable annuities), only that

part of the premiums used to cover the risk insured and costs involved is treated as premium income.

Present value of future profits: Future (statutory) shareholder profits after tax projected to emerge from

operations and assets backing liabilities, including value of unrealized gains on assets backing policy

reserves

**PVNBP** Present value of new business premiums: Present value of projected new regular premiums, discounted

with risk-free rates, plus the total amount of single premiums received

**Reinsurance** An insurance company transfers part of its insurance risk assumed to another insurance company.

Required capital The market value of assets attributed to the covered business over and above that required to back

liabilities for covered business whose distribution to shareholders is restricted



### Glossary (7)

**Retained earnings** In addition to the reserve required by law in the financial statements of the Group parent company, this

item consists mainly of the undistributed profits of Group entities and amounts transferred from

consolidated net income.

RfB Reserves for premium refunds (in German: "Rückstellung für Beitragsrückerstattung"): That part of the

surplus which will be distributed to policyholders in the future. This refund of premiums is made on the

basis of statutory, contractual, or company by-law obligations, or voluntary undertaking.

Risk capital Minimum capital required to ensure solvency over the course of one year with a certain probability

which is also linked to our rating ambition

**RM** Risk margin: A component of the technical provisions (TP) under Solvency II and represents the

additional amount on top of the fair value of liabilities (best estimate liabilities) that insurance and reinsurance obligations are expected to require in order to take over and meet the insurance and

reinsurance obligations related to non-hedgeable risks.

**RoE**Return on equity: Represents net income attributable to shareholders divided by the average

shareholders' equity beginning of the period and end of the period

Run-off ratio Run-off ratio is calculated as run-off result (result from reserve releases in P/C business) in percent of

net premiums earned.

**RWA**Risk-weighted assets: All assets of a bank multiplied by the respective risk-weight according to the

degree of risk of each type of asset

SE Societas Europaea: European stock company

**Solvency ratio** Ratio indicating the capital adequacy of a company comparing eligible funds to required capital

**Sovereign bonds** Sovereign bonds include government and government agency bonds.

**Statutory premiums**Represent gross premiums written from sales of life insurance policies, as well as gross receipts from

sales of unit-linked and other investment-oriented products, in accordance with the statutory accounting

practices applicable in the insurer's home jurisdiction

**Total equity** Represents the sum of shareholders' equity and non-controlling interests



### Glossary (8)

**Total revenues** 

Represent the sum of P/C segment's gross premiums written, L/H segment's statutory premiums, operating revenues in Asset Management and total revenues in Corporate and Other (Banking)

Unrealized gains and losses (net) (as part of shareholders' equity)

Include primarily unrealized gains and losses from available-for-sale investments net of tax and policyholder participation

URR

The unearned revenue reserve contains premium components that refer to future periods, which are reserved and released over the lifetime of the corresponding contracts.

**VIF** 

Value of in-force: Present value of future profits from in-force business (PVFP) minus the time value of financial options and guarantees (O&G) granted to policyholders, minus the cost of residual non-hedgeable risk (CNHR), minus the frictional cost of holding required capital (CReC)

**VNB** 

Value of new business: The additional value to shareholder created through the activity of writing new business. It is defined as present value of future profits (PVFP) after acquisition expense overrun or underrun, minus the time value of financial option and guarantees (O&G), minus the cost of residual non-hedgeable risk (CNHR), minus the frictional cost of holding required capital (CReC), all determined at issue date.

**VOBA** 

Value of the business acquired: It refers to the present value of future profits (PVFP) associated with a block of business purchased.

3-year-outperformance AM

The investment performance is based on Allianz Asset Management account-based, asset-weighted three-year investment performance of third-party assets versus the primary target including all accounts managed by portfolio managers of Allianz Asset Management. For some retail funds, the net of fee performance is compared to the median performance of the corresponding Morningstar peer group (first and second quartile mean outperformance). For all other retail funds and for all institutional accounts, the gross of fee performance (revaluated based on closing prices) is compared to the respective benchmark based on different metrics.



#### Disclaimer

These assessments are, as always, subject to the disclaimer provided below.

#### Forward-looking statements

The statements contained herein may include prospects, statements of future expectations and other forward-looking statements that are based on management's current views and assumptions and involve known and unknown risks and uncertainties. Actual results, performance or events may differ materially from those expressed or implied in such forward-looking statements.

Such deviations may arise due to, without limitation, (i) changes of the general economic conditions and competitive situation, particularly in the Allianz Group's core business and core markets, (ii) performance of financial markets (particularly market volatility, liquidity and credit events) (iii) frequency and severity of insured loss events, including from natural catastrophes, and the development of loss expenses, (iv) mortality and morbidity levels and trends, (v) persistency levels, (vi) particularly in the banking business, the

extent of credit defaults, (vii) interest rate levels, (viii) currency exchange rates including the Euro/U.S. Dollar exchange rate, (ix) changes in laws and regulations, including tax regulations, (x) the impact of acquisitions, including related integration issues, and reorganization measures, and (xi) general competitive factors, in each case on a local, regional, national and/or global basis. Many of these factors may be more likely to occur, or more pronounced, as a result of terrorist activities and their consequences.

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